

MAKE / MODEL:

All

YEAR:

All

ENGINE CODE:

All

SUBJECT / SYMPTOM / TROUBLE CODE:

TEXA - myTEXA 2-factor clearance via Authenticator App

SOLUTION:

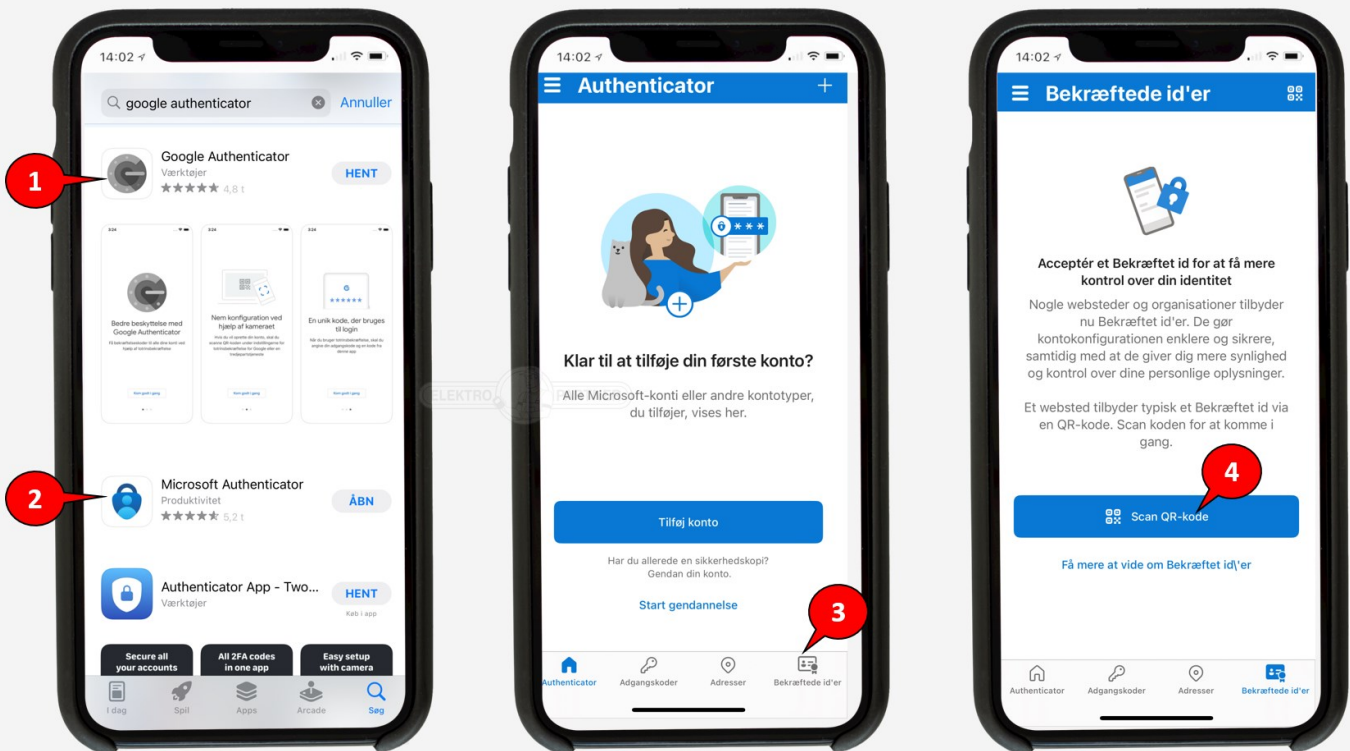
This guide is only relevant after completion of bulletin No. 9263 or No. 9676.

Log in via 2-factor authentication on smartphone.

If you do not already have an "Authenticator App" from either Google or Microsoft, they can be downloaded from the App store or Google store.

This example uses the Authenticator App from Microsoft.

- Google Authenticator
- Microsoft Authenticator
- Once the application is installed on the Smartphone, one must select verified IDs
- Press Scan QR Code

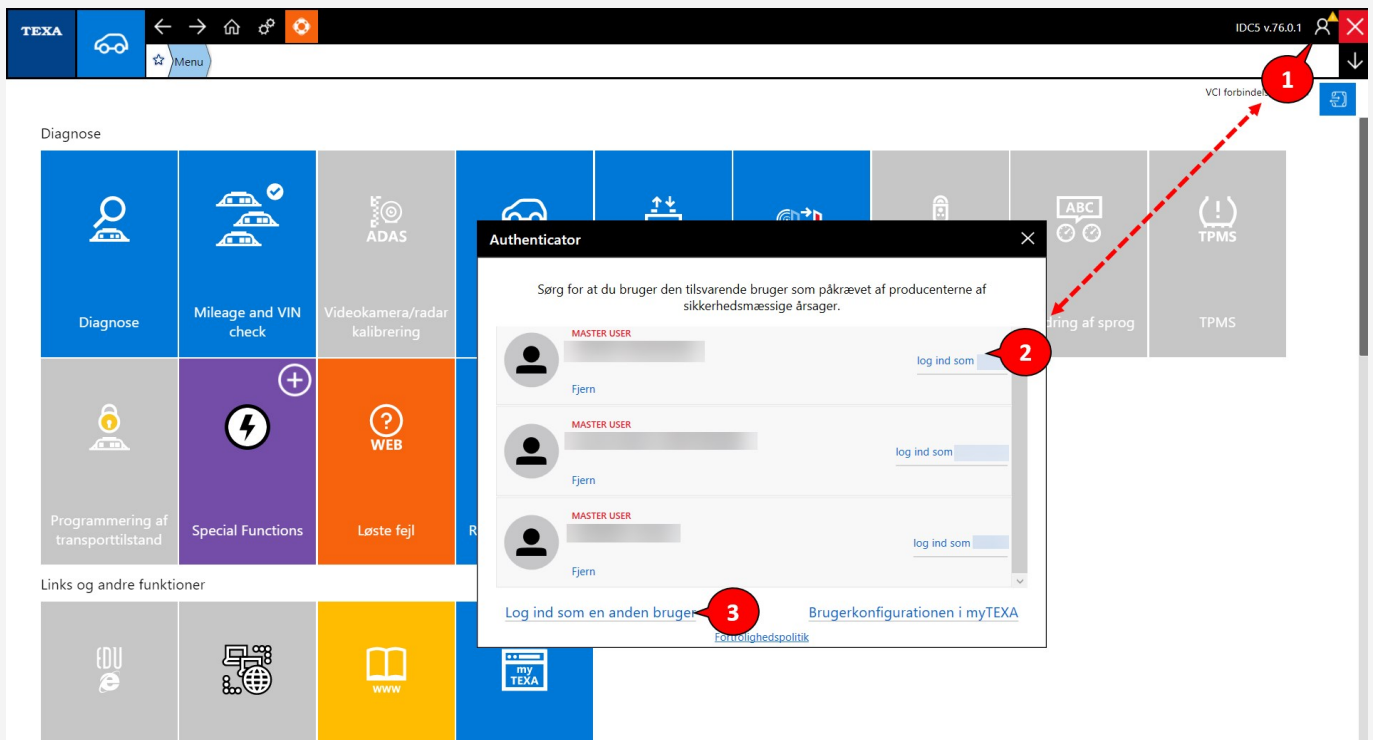


BULLETIN

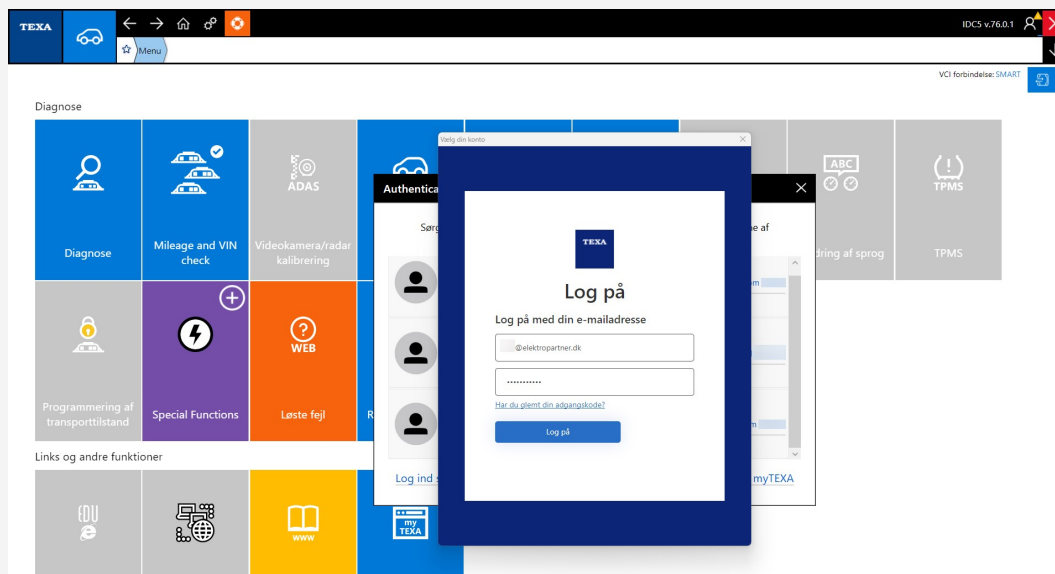
SOLUTION CONTINUED:

In future, the procedure below must be completed every time you log in to myTEXA on the TEXA diagnostic tool.

1. Tap the person in the right corner
2. Select existing user
3. Or log in as another user

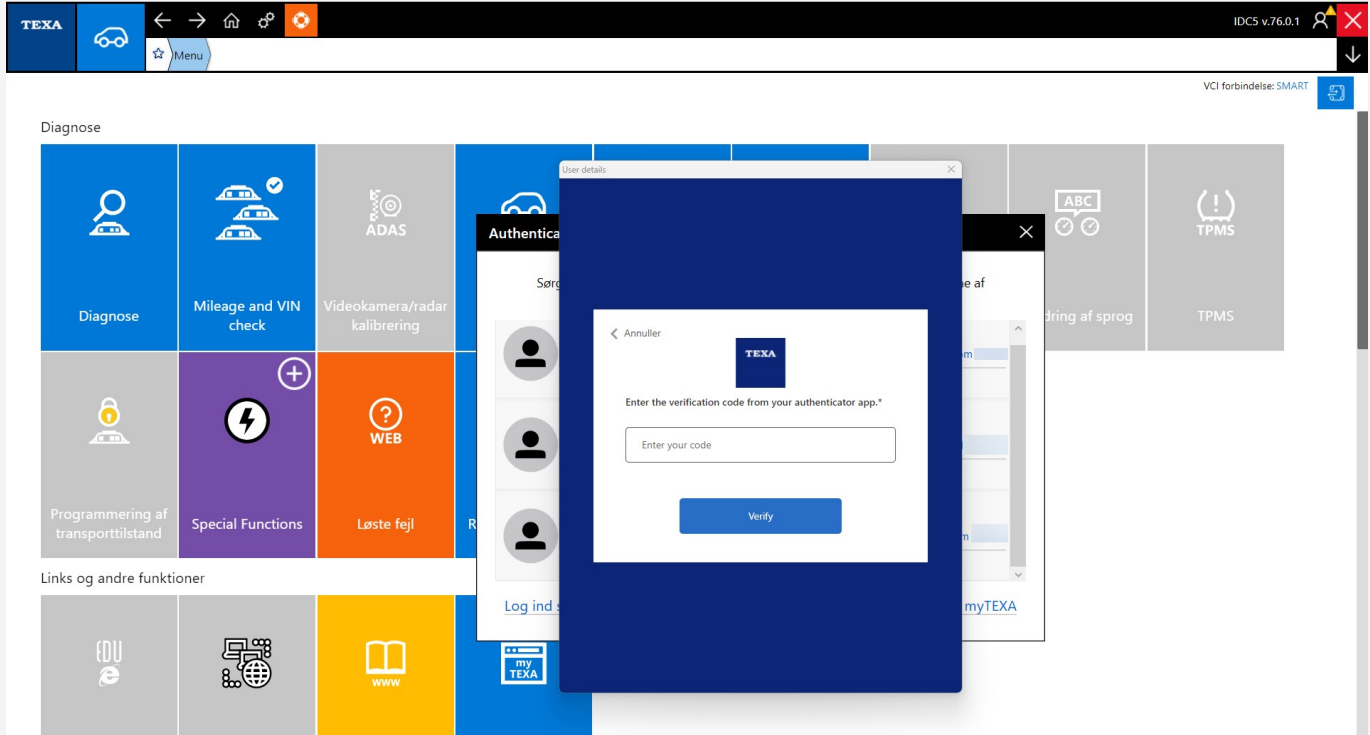


Log in with myTEXA email and password.



BULLETIN

SOLUTION CONTINUED:



Authenticator App will now show a rolling code that changes every 30 seconds. Enter the code in TEXA and then log in.

