

BILMÆRKE / MODEL:

Alle

ÅRGANG:

Alle

KENDETEGN:

Alle

EMNE / SYMPTOM / FEJLKODE:

TEXA - myTEXA 2-faktor godkendelse via Authenticator App

AFHJÆLPNING:

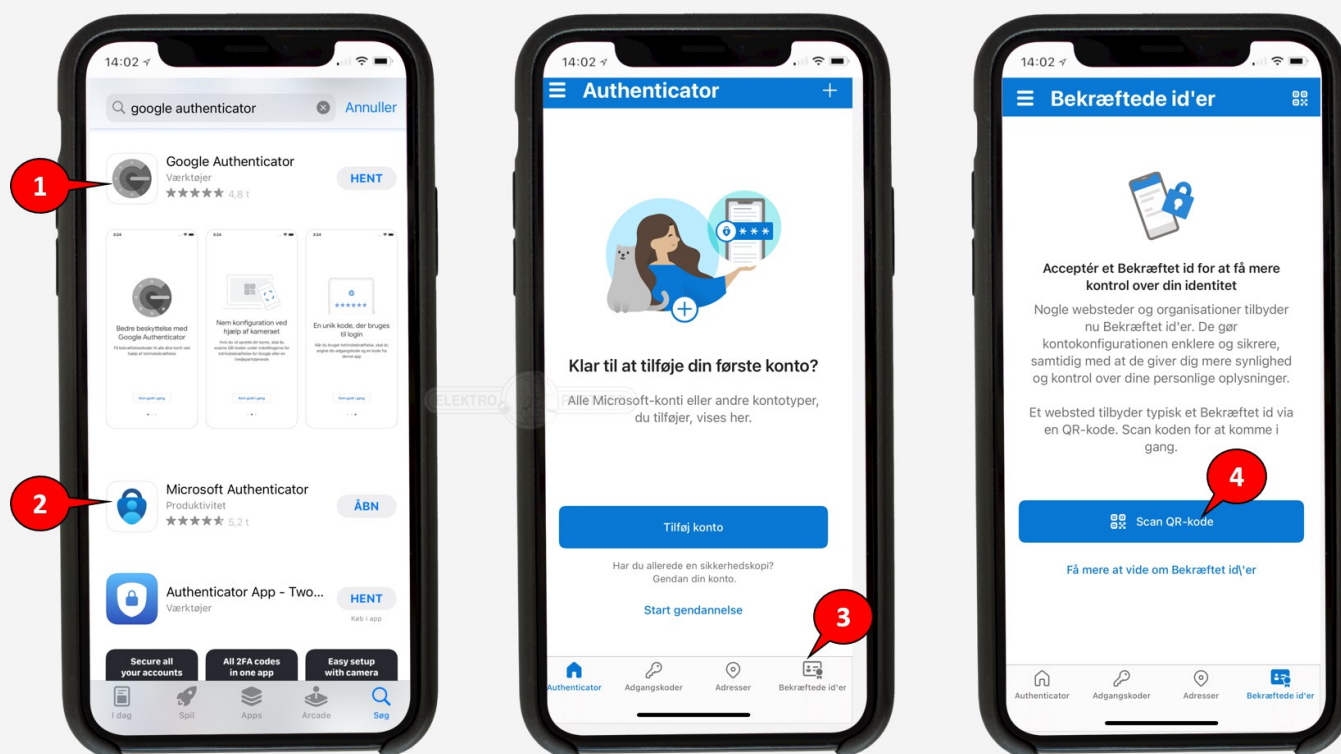
Denne guide er først relevant, efter at man har gennemført bulletin nr. 9263 eller 9676.

Log ind via 2-faktorgodkendelse på smartphone.

Hvis man ikke allerede har en "Authenticator App" fra enten Google eller Microsoft, så kan de hentes i App-store eller Google-store.

I dette eksempel anvendes Authenticator App fra Microsoft.

- Google Authenticator
- Microsoft Authenticator
- Når programmet er installeret på Smartphone, skal man vælge bekræftede ID'er
- Tryk Scan QR-kode



AFHJÆLPNING FORTSAT:

Nedenstående procedure skal fremover gennemføres hver gang, man logger ind på myTEXA på TEXA-diagnosetesteren.

1. Tryk på personen i højre hjørne
2. Tryk login
3. Tryk login ved eksisterende bruger
4. Tilføj bruger

The screenshot shows the myTEXA web application interface. At the top, there's a header with 'TEXA IDC6 CAR' and a 'Menu' button. Below the header, there's a 'Favourites' section with buttons for 'Diagnosis', 'Activation centre', and 'Help / support'. The main content area is titled 'Authenticator' and contains a message: 'Make sure you are using the corresponding user as required by manufacturers for security reasons.' Below this message, there are two user entries: 'Employee' and 'Master'. Each entry has a 'Log in' button and a 'Delete' button. A red circle with the number '1' points to the user selection area. A red circle with the number '2' points to the 'Log in' button for the 'Employee' user. A red circle with the number '3' points to the 'Log in' button for the 'Master' user. A red circle with the number '4' points to the 'Add user' button at the bottom right. A small modal window is open in the top right corner, showing a 'Log in to myTEXA' dialog with a 'Login' button and a 'myTEXA account settings' link. The footer contains copyright information and version details: '© copyright and database right 2024-2025' and 'CAR 2025.7 · Latest version Installed'.

Log ind med myTEXA e-mail og password.

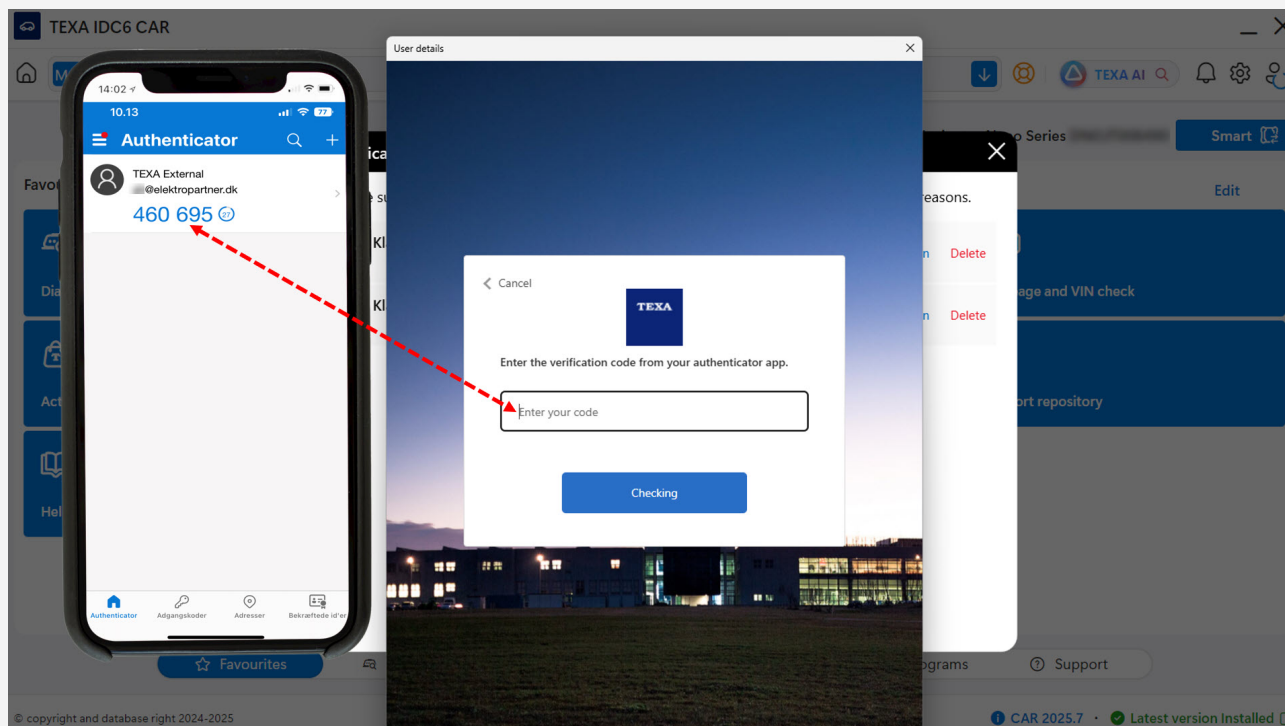
The screenshot shows the myTEXA web application interface with a 'Sign in' modal window open. The modal window has a 'Sign in' title and a subtitle 'Sign in with your email address'. It contains two input fields: one for the email address (with the placeholder '@elektropartner.com') and one for the password (with a masked input). Below the password field, there's a link for 'Forgotten your password?'. A red box highlights the entire sign-in form. The background shows the same myTEXA interface as the previous screenshot, but with the 'Authenticator' section partially obscured by the modal window. The footer contains the same copyright and version information as the previous screenshot.

AFHJÆLPNING FORTSAT:

Authenticator App vil nu vise en rullende kode, som skifter for hver 30 sekunder.

Indtast koden i TEXA og log herefter ind.

Hvis billedet herunder ikke vises, er det fordi, at 2-faktor adgangen ikke er aktiveret. Se vejledning til at aktivere 2-faktor adgang på side 6 og 7 i bulletin 9676.



Nedenstående viser at login er gennemført korrekt.

