ELEKTRO PARTNER

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BULLETIN

YEAR:

ENGINE CODE:

SUBJECT / SYMPTOM / TROUBLE CODE:

TEXA - myTEXA Security clearance/validation + 2-factor authentication via Authenticator App

SOLUTION:

MAKE / MODEL:

All

This validation is requisite in order to be approved to open the security gateway (SGW) in car brands that require it in the future. For example, VAG or Mercedes-Benz.

This bulletin deals with the set-up of a workshop manager profile.

If there are several users of the diagnostic tool, they must each be invited by the workshop manager via myTEXA. See bulletin 9676.

Start by completing a user profile set-up in myTEXA. See guide to this in bulletin No. 8911.

If one is already set-up to use myTEXA, the following steps must be performed: Go to:

www.mytexa.com

Press Enter.



myTEXA

myTEXA is the portal that allows TEXA customers to create a personal profile, enabling them to access all specially dedicated services, even outside the workshop.

First of all, via a link within this portal, the user can access the dedicated area of DOWNLOAD MANAGER, the new application specifically developed to make procedures for downloading the diagnostic software easier, quicker and even more protected.

Furthermore, it will be possible to subscribe to the newsletter and receive all the latest news, regarding the company, its products and relative updates and upgrades, as well as the TEXAEDU calendar of their courses, and much more.









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SOLUTION CONTINUED:



Press (arrows) and check if the information is correct.

TEXA		Language - K	(Canal
	PROFILE MANAGEMENT WORKSH	нор	TEXA
	New profile page: here you can edit and confirm your personal data an	nd workshop datat <u>Click here to access</u>	
			First name
			Last name
		(ELEKTRON (PARTNER))	
TEXA		Language - I	Date of birth
		5	
Profile completion × Personal profile	Personal prohile Fint name Lat name East name		required to carry out the protected diagnostic operations.
✓ Company profile	> Date of birth		
× Company profile validation	>		
Change password	🕄 You ca	in perform the identity check by entering your profile data.	
Disassociate user		Edit profile Identity check	







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SOLUTION CONTINUED: Select country. Choose whether you want to be verified via passport, driver's license or residence permit. In this example, driver's license is selected. < Cancel < Cancel < Cancel Select issuing country to see which documents we Verify your identity Choose your document It should take a few minutes Select issuing country to see which documents we accept ng country ng country Q Use your webcam or phone to photograph: Select issuing country 1. your identity document Accepted documents معان | Afghanistan 2. your face Passport Photo page Albania | Shqipëria > الجرائر | Algeria American Samoa Driver's license 6-20 Andorra Angola | Ngola Anguilla Residence permit 0= > Antigua and Barbuda Choose document 1 onfido Real Identit i onfido Real Identity Privacy Policy Privacy Policy Privacy Policy ۶C. - C., -Press the arrows and scan the QR code with smartphone camera. < Cancel < Cancel < Cancel 4 Submit license (front) Continue on your phone Get your secure link Take a photo with your phone Here's how to do it: Scan the QR code with your phone Ð Send a secure link to your phone Open the link and complete the tasks How to scan a QR cod 6 Check back here to finish the submission PARTNER) or choose an alternative method (LEORA AMARALA) or upload photo - no scans or photocopies Get secure link Get link via SMS I onfido Real Identit I onfido Real Identity I onfido Real Identity Privacy Policy Privacy Policy Privacy Policy - International Property in the Inte -







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SOLUTION CONTINUED:

It is important that the illumination of the driver's license is clear and that the photo is clear and not blurred.

If the photo is not clear, the verification will be rejected.



Also take a photo of the back of the driver's license. Then record a short video where the face is turned from side to side (follow instructions).







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SOLUTION CONTINUED:

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Once photos and video have been uploaded, press "Submit".







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SOLUTION CONTINUED:

The validation is processed and you have to wait to receive a confirmation email (typically 10-20 minutes).

TEXA MYTEXA	Language - Logout
	PROFILE MANAGEMENT WORKSHOP
Profile completion × Personal profile > ✓ Company profile > × Company profile validation >	Personal profile First name Last name E-mail lektropartner.dk Date of birth :
Change password Disassociate user	C The identity check process is still in progress. Please check again later. Update

If the photo or video is not clear enough, the validation will not be approved and you will receive the below message by email.

Then you have to make a new validation with photo and video.

Result of the document validation process			K	Svar ≪ Svar til alle → Videresend 🕡 … on 22-02-2023 08:51
	Result for acc Dear Customer, t Identification fail Good hack wran yc TEXA If you did not request Writes Constrained was and writes Constrained	of the validation process of the documents essing TEXA services he valid on process through identity proofing ended with the following resu ter. Set Work to substribe to the TEXA services, grove this email.		
	an/TEVA	(ELEKTRON, (177)PARTNER)	landmatica landmatica	
	TEXA	PROFILE MANAGEMENT WORKSHOP	raidinalia i rinkinni	
	Profile completion	Personal profile First name Last name E-mail Mangather dk Date of belth The documents for your dentify check have been deneed. You have an Ref profile Ref profile	ther alternyr to repeat the operation.	







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SOLUTION CONTINUED:

The validation is now approved. You will receive an email. Press the button for the next step.

N T	(♦) Sour (♦) Sourtaile → Videecent) (↓) ···· ··· ·························
	Result of the validation process of the documents for accessing TEXA services
	Toustomer, the validation process through identity proofing ended with the following result: Process completed successfully Comments with your work TEVA
	If you did not request to suborbe to the TEAA services, grove this email. This reassage was then as subscription and address that is not writed. Do not the massage.
	(пенто) (Драгиев)
	RYLEXA Language* Language* Language*
	Personal profile Language * Language * <thlanguage *<="" th=""> Language * <thlan< td=""></thlan<></thlanguage>
	Personal profile Registre August

- Press "Create profile"
- Fill in the fields
- You cannot proceed until all fields have been filled in
- In the province field, type DK







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SOLUTION CONTINUED: myTEXA Company profile Legal name Elektro Partner ApS V.A.T. number DK26611792 Address Trehøjevej Street number Post code 7200 Town Grindsted Province DK Nation Danmark Phone numbe +4575310906 Change password Company positi Edit profile Go to next step > **myTEXA** TEXA Company profile validation ✓ Your profile is verified. The company profile is comp Profile completion ✓ Personal profile To pri Validate profile Change password Disassociate user

The validation is now complete. The browser can now be closed.

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SOLUTION CONTINUED:

Log in via 2-factor authentication on smartphone.

If you do not already have an "Authenticator App" from either Google or Microsoft, they can be downloaded from the App store or Google store.

This example uses the Authenticator App from Microsoft.

- 1. Google Authenticator
- 2. Microsoft Authenticator
- 3. Once the application is installed on the Smartphone, one must select verified IDs
- 4. Press Scan QR Code













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SOLUTION CONTINUED:

Restart TEXA diagnostic tool. Tap the (person) icon in the right corner (1). Then tap the blue field (2).



Log in with myTEXA email and password.

TEX	xa	→ ŵ ぐ 📀				IDC5 v.76.0.0 X	
C	Diagnosis						
I	Q	Å	∯⊚ adas	Authenticated diagnosis The authenticated diagnosis is perfectly integrated in IDCS and allows unlocking gateways or control units that were inhibited by the manufacturers.	asc ⊘⊘	(!) TPM5	
L	Diagnosis	Mileage and VIN check	Camera/ra calibrati	The importance of a personal account Remember that it is important for each operator to have their own account in order to access the authenticated diagnosis functions.	J Language Change	TPMS	
		÷	(?) WEB	Start the user configuration in myTEXA			
				Privacy Policy 2			
		Special Functions	Solved Prol	Log in now with your myTEXA credentials			
L	Links and other functions						
	(D)) Ø			ТЕХА			

A QR code will then appear.







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SOLUTION CONTINUED:

The QR code from TEXA is scanned with the Authenticator App.



Authenticator App will now show a rolling code that changes every 30 seconds. Enter the code in TEXA and then log in.







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SOLUTION CONTINUED:

The first time, this screen display is shown. Press "configure PIN".



You yourself can select 6 numbers, which are saved for this pin code. Save the pin code in a secure place so that you can always find it. Even though you are logged in via 2-factor authentication, some car manufacturers insist that you also use a security code like this.

TEXA		→ ଜ ° <mark></mark>					IDCS v.76.3.0 8
Diag	gnosis						VCI connection: SMART
	Q		adas	ନ୍ଦୁ	Authenticator 6-digit device PIN setting		(!) TPM5
	Diagnosis	Mileage and VIN check	Camera/radar calibration	Electric vehi	For major security, a personal 6-digit authentication PIN must be set. Memorise or store it in a safe place. You will need it for example for the gateway unlock. Non not give you personal PIN to third parties		TPMS
		6	(?) WEB	PDF		7 8 9	
T	ransport mode setting	Special Functions	Solved Problems	Report repos		• 🗙	
Link	Links and other functions				continue	enter the PIN	
	(D)) Ø			TEXA			

