

ELEKTRO PARTNER BULLETIN

BILMÆRKE / MODEL:

Alle

ÅRGANG:

Alle

KENDETEGN:

Alle

EMNE / SYMPTOM / FEJLKODE:

TEXA - myTEXA Sikkerhedsgodkendelse/validering + 2-faktor godkendelse via Authenticator App

AFHJÆLPNING:

Denne validering er nødvendig for, at man fremover kan godkendes til at åbne security gateway (SGW) på bilmærker, som kræver det. F.eks. VAG eller Mercedes-Benz.

Denne bulletin omhandler oprettelse af testeransvarlig profil (workshop manager).

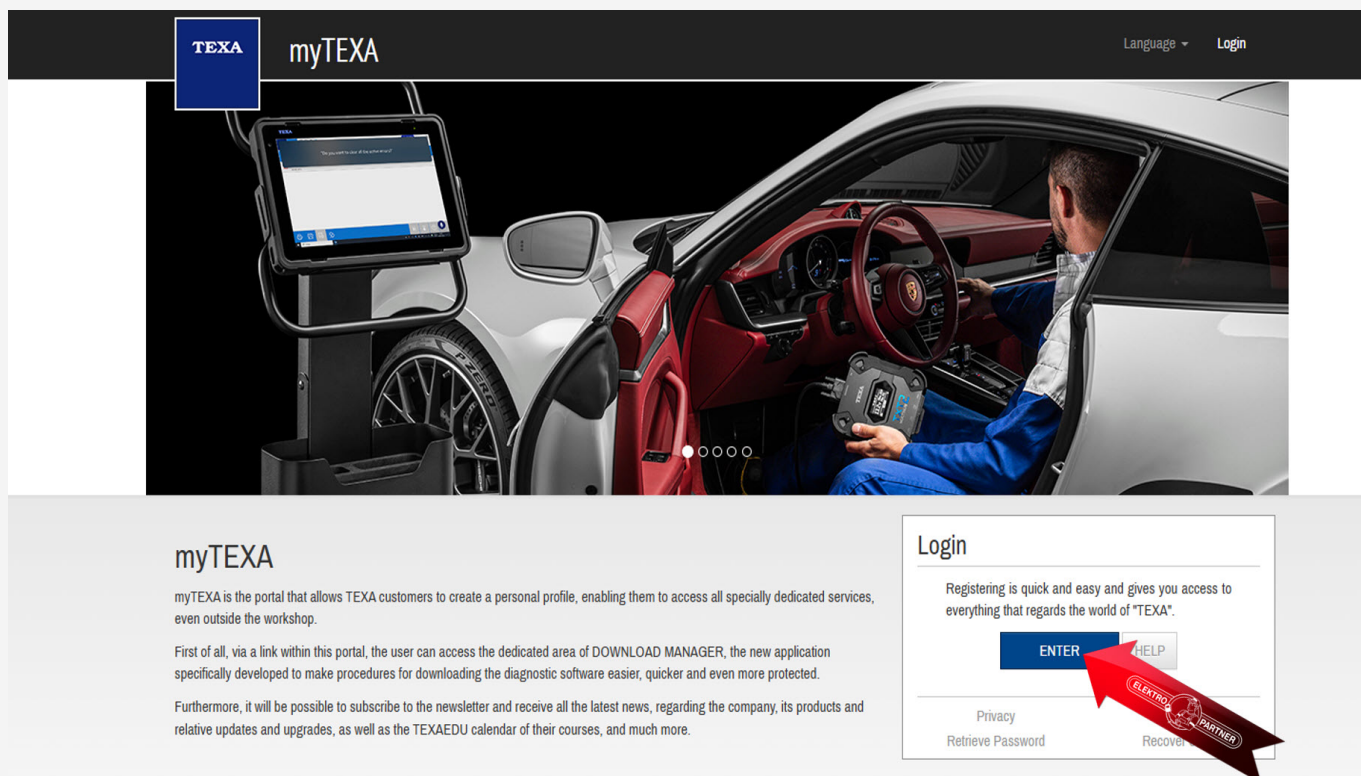
Hvis der er flere brugere af testeren, skal de hver især inviteres af testeransvarlig (workshop manager) via myTEXA. Se bulletin 9676.

**Start med at gennemføre en oprettelse af en brugerprofil i myTEXA.
Se guide til dette i bulletin nr. 8911.**

**Hvis man allerede er oprettet i myTEXA, skal følgende trin udføres:
Gå til:**

www.mytexa.com

Tryk Enter.



The screenshot shows the myTEXA website interface. At the top, there's a navigation bar with the TEXA logo, the myTEXA text, and links for Language and Login. Below this is a large image of a technician in a blue uniform using a diagnostic tool on a car. The main content area has a 'myTEXA' heading followed by a description of the portal's purpose. To the right, there's a 'Login' section with a registration notice, an 'ENTER' button, a 'HELP' button, and links for 'Privacy', 'Retrieve Password', and 'Recover'. A red arrow points from the 'ENTER' button towards the bottom right corner of the page.

myTEXA

myTEXA is the portal that allows TEXA customers to create a personal profile, enabling them to access all specially dedicated services, even outside the workshop.

First of all, via a link within this portal, the user can access the dedicated area of DOWNLOAD MANAGER, the new application specifically developed to make procedures for downloading the diagnostic software easier, quicker and even more protected.

Furthermore, it will be possible to subscribe to the newsletter and receive all the latest news, regarding the company, its products and relative updates and upgrades, as well as the TEXAEDU calendar of their courses, and much more.

Login

Registering is quick and easy and gives you access to everything that regards the world of "TEXA".

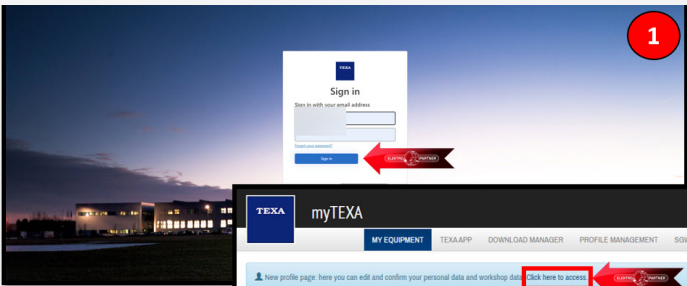
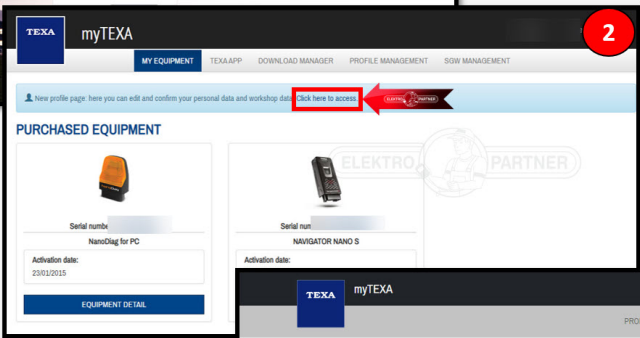
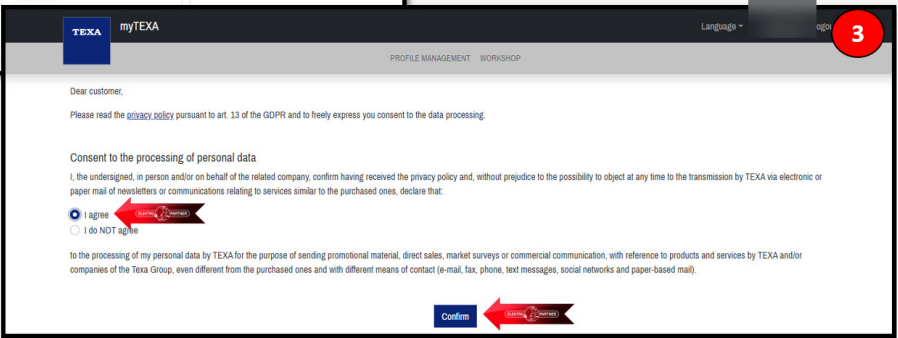
ENTER **HELP**

Privacy
Retrieve Password

Recover

AFHJÆLPNING FORTSAT:

Følg trinene:

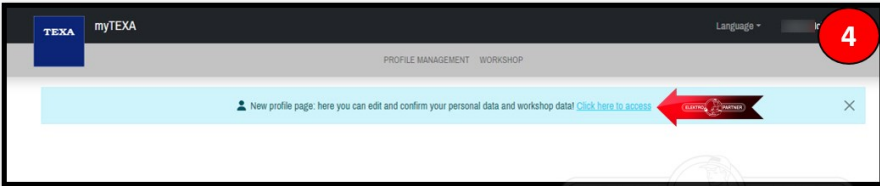
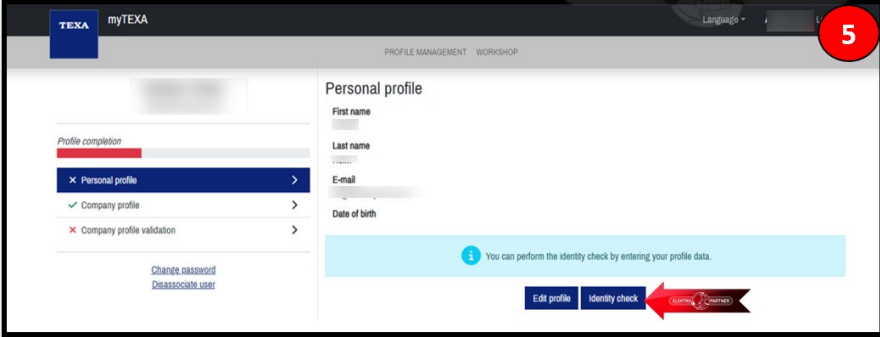
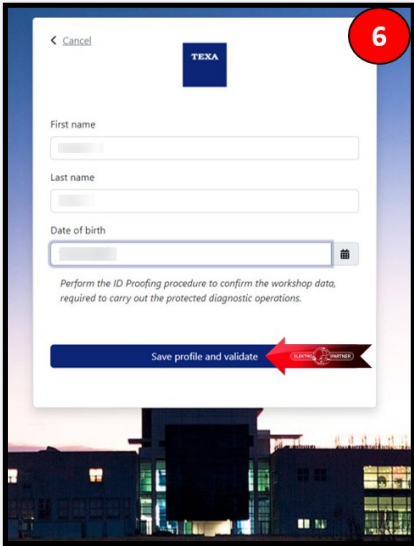




1

2

3

Tryk (pile) og kontroller om oplysningerne er korrekte.

4

5

6

AFHJÆLPNING FORTSAT:

Vælg land.

Vælg om man vil verificeres via pas, kørekort eller opholdstilladelse.

I dette eksempel vælges kørekort.

Verify your identity
It should take a few minutes
Use your webcam or phone to photograph:
1. your identity document
2. your face
[Choose document](#)
onfido | Real Identity
[Privacy Policy](#)

Choose your document
Select issuing country to see which documents we accept
Issuing country
[Select issuing country]
Afghanistan | افغانستان
Albania | Shqipëria
Algeria | الجزائر
American Samoa
Andorra
Angola | Ngola
Antigua
Antigua and Barbuda
onfido | Real Identity
[Privacy Policy](#)

Select issuing country to see which documents we accept
Issuing country
Denmark | Danmark
Accepted documents
Passport
Photo page
Driver's license
Front and back
Residence permit
Front and back
onfido | Real Identity
[Privacy Policy](#)

Tryk på pilene og scan QR-koden med kamera i smartphone.

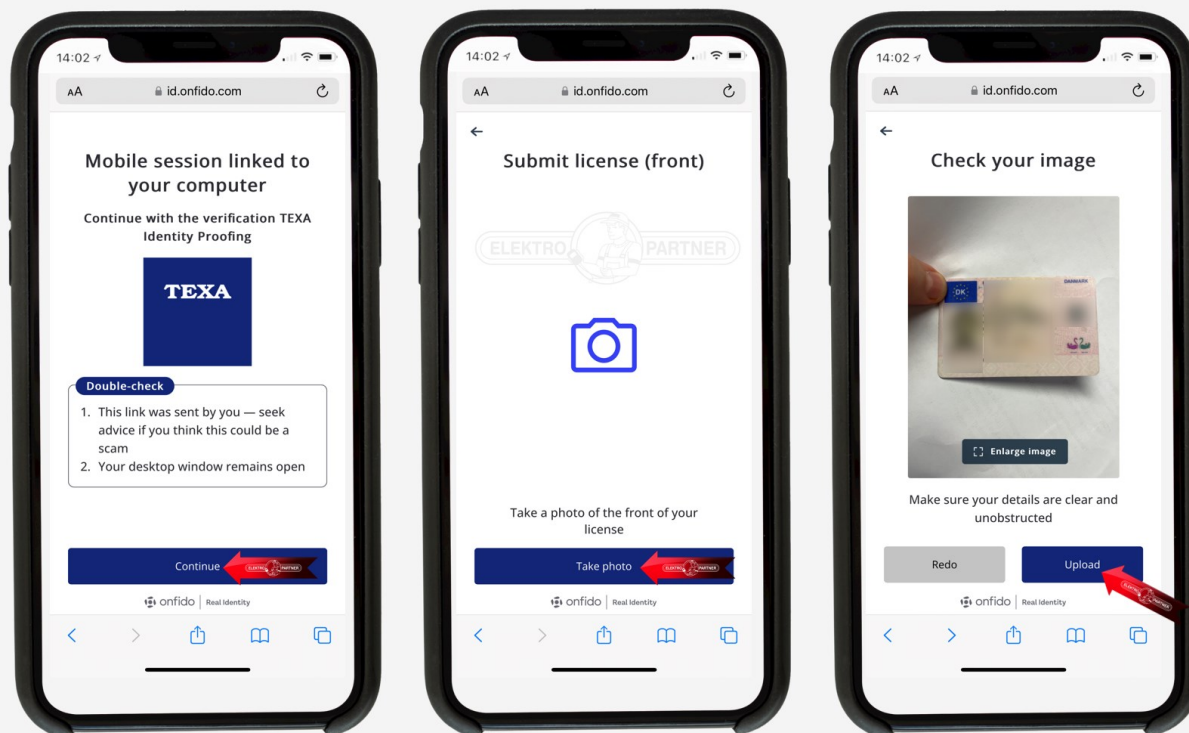
Submit license (front)
Take a photo with your phone
[Continue on phone](#)
or upload photo – no scans or photocopies
onfido | Real Identity
[Privacy Policy](#)

Continue on your phone
Here's how to do it:
Send a secure link to your phone
Open the link and complete the tasks
Check back here to finish the submission
[Get secure link](#)
onfido | Real Identity
[Privacy Policy](#)

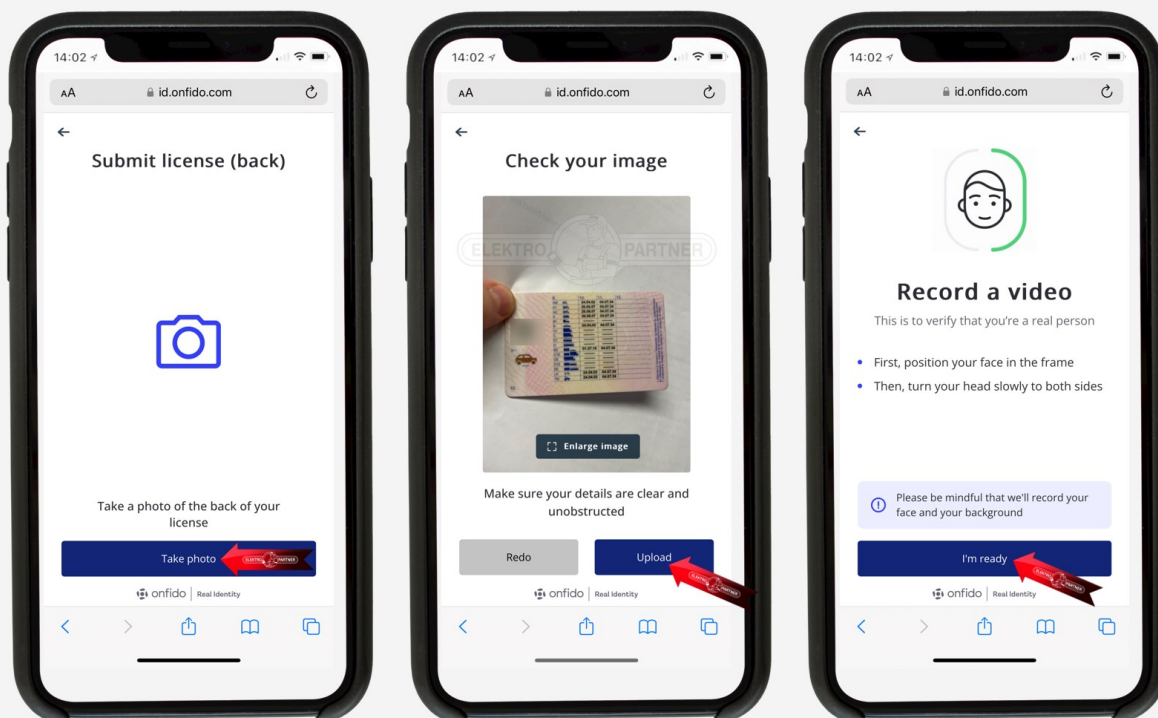
Get your secure link
Scan the QR code with your phone
How to scan a QR code
or choose an alternative method
Get link via SMS
Copy link
onfido | Real Identity
[Privacy Policy](#)

AFHJÆLPNING FORTSAT:

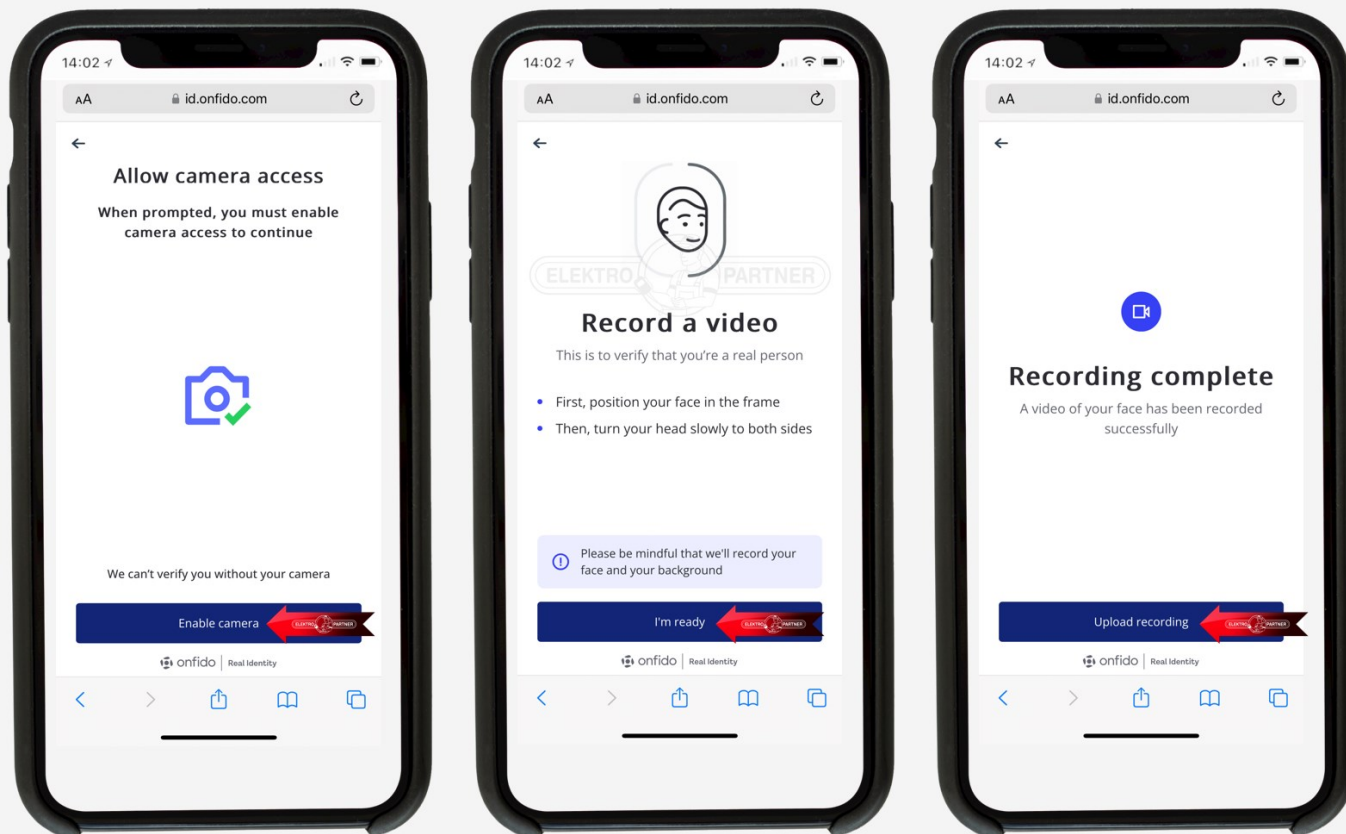
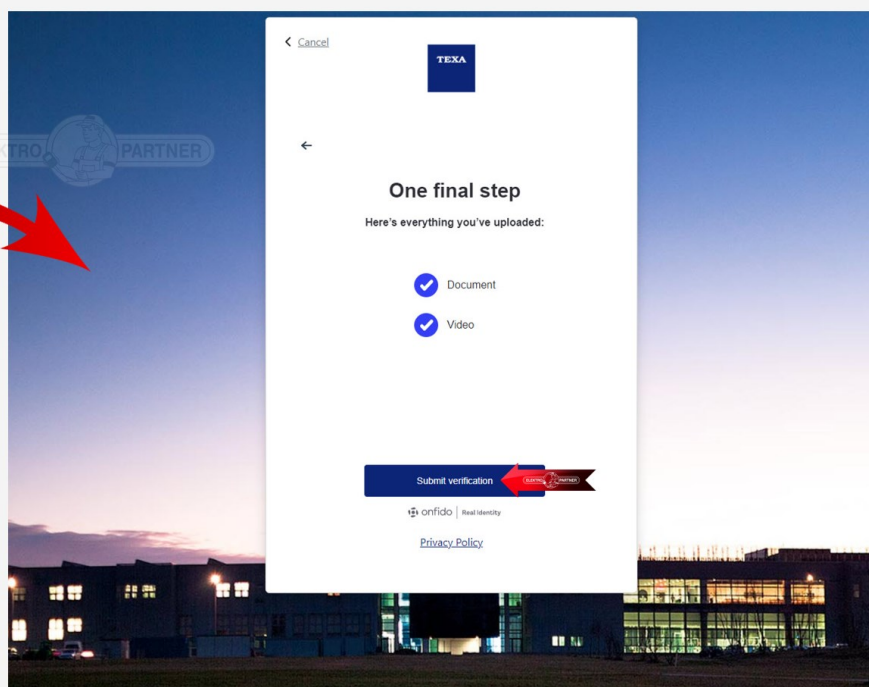
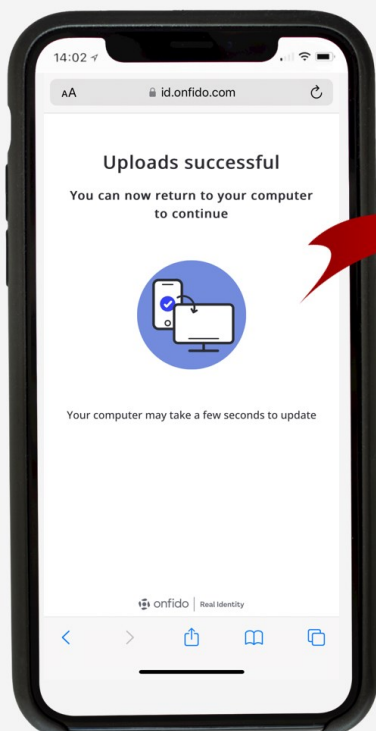
Det er vigtigt, at belysningen af kørekortet er klart, og at billedet er tydeligt og ikke sløret.
Hvis ikke billedet er tydeligt, bliver verificeringen afvist.



Tag også et billede af kørekortets bagside.
Herefter skal man optage en kort video, hvor ansigtet drejes fra side til side (følg anvisning).

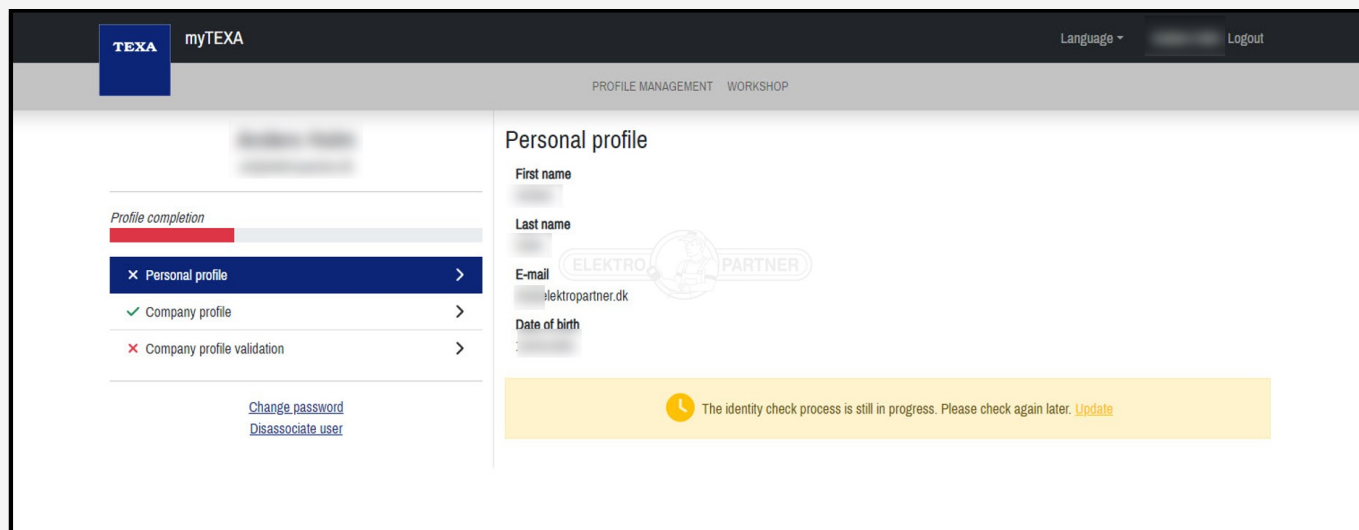


AFHJÆLPNING FORTSAT:

**Når billeder og video er uploadet, skal man trykke "Submit".**

AFHJÆLPNING FORTSAT:

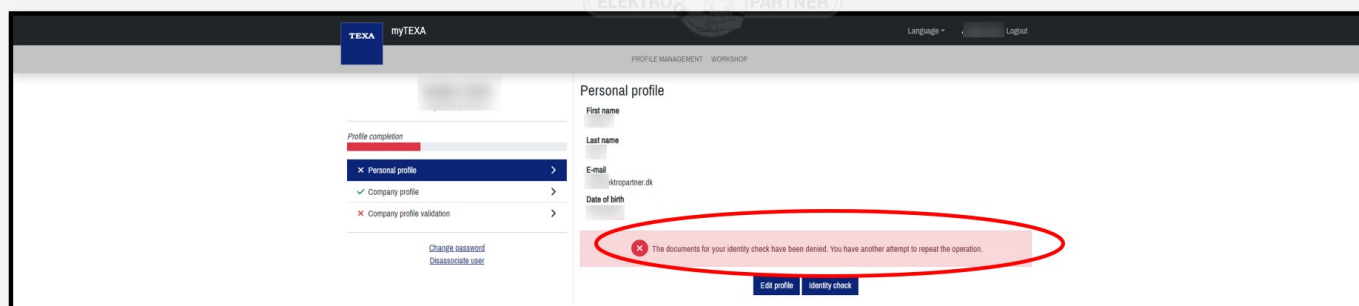
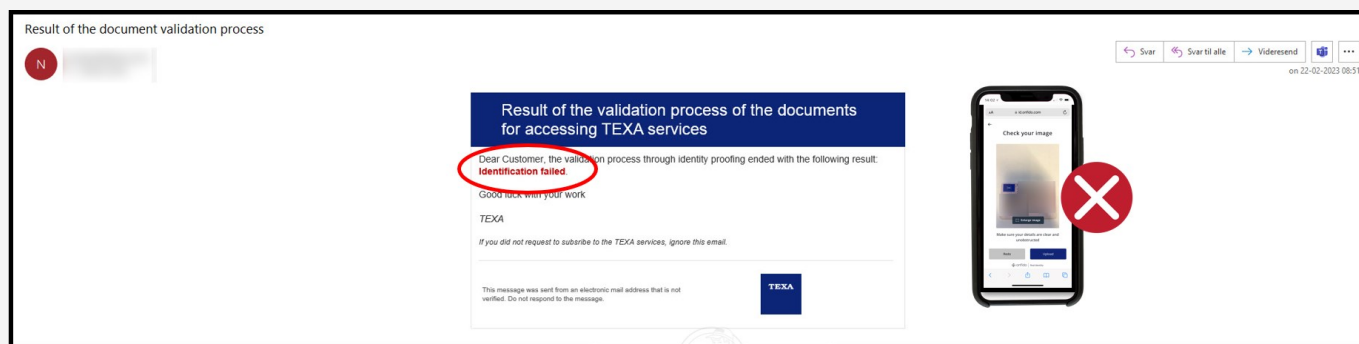
Valideringen behandles, og man skal vente på at modtage en e-mail med bekræftelse (typisk 10-20 min.).



Hvis ikke billedet eller videoen er tydelig nok, bliver valideringen ikke godkendt, og man modtager nedenstående besked på e-mail.

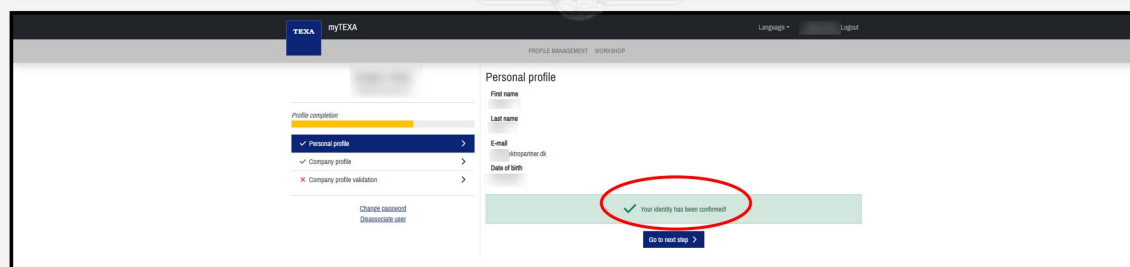
Man må her foretage en ny validering med billede og video. Samme problem kan også opstå, hvis det fulde navn man skriver i feltet ikke er identisk med navnet på dokumentet (kørekort/pas).

Hvis valideringen fejler, kan man evt. kontakte Elektro Partners IT-hotline.

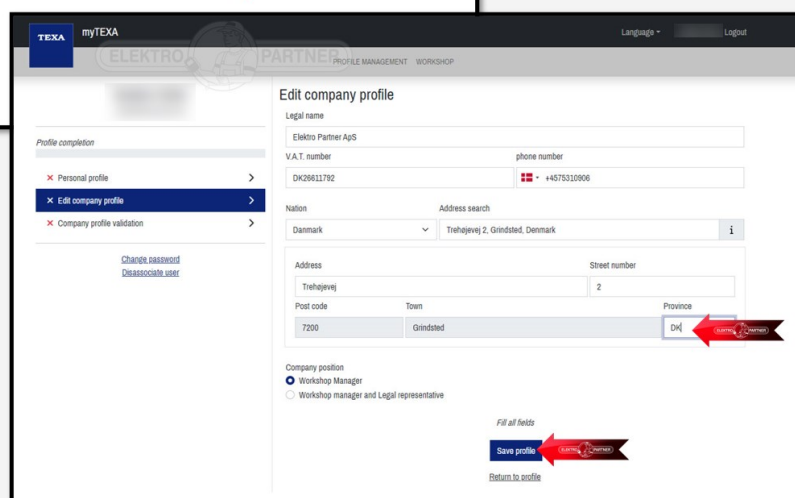
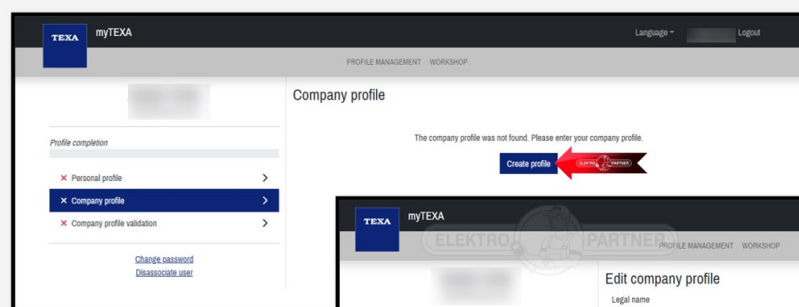


AFHJÆLPNING FORTSAT:

Valideringen er nu godkendt.
Man modtager en e-mail
Tryk på knappen til næste skridt.



- Tryk "Create profile"
- Udfyld felterne
- Man kan ikke gå videre, før alle felter er udfyldt
- I feltet provins kan man skrive DK



AFHJÆLPNING FORTSAT:

myTEXA

PROFILE MANAGEMENT WORKSHOP

Company profile

Legal name
Elektro Partner ApS

V.A.T. number
DK2611792

Address
Trehøjvej
Street number
2

Post code
7200

Town
Grindsted

Province
DK

Nation
Denmark

phone number
+4575310908

Company position
Workshop Manager

Profile completion

- ✗ Personal profile
- ✓ Company profile
- ✗ Company profile validation

[Change password](#)
[Disassociate user](#)

[Edit profile](#) [Go to next step](#)

myTEXA

PROFILE MANAGEMENT WORKSHOP

Company profile validation

✓ Your profile is verified.

✓ The company profile is complete.

To proceed with this operation, all the previous checks must be met.

[Validate profile](#)

[Change password](#)
[Disassociate user](#)

Valideringen er nu gennemført.
Browseren kan nu lukkes.

myTEXA

PROFILE MANAGEMENT WORKSHOP

Company profile validation

✓ Your profile is verified.

✓ The company profile is complete.

✓ The company profile has been validated.

[Change password](#)
[Disassociate user](#)

TEXA har lavet en video, som viser denne gennemgang:

<https://www.youtube.com/watch?v=IyQZB73oSmA>

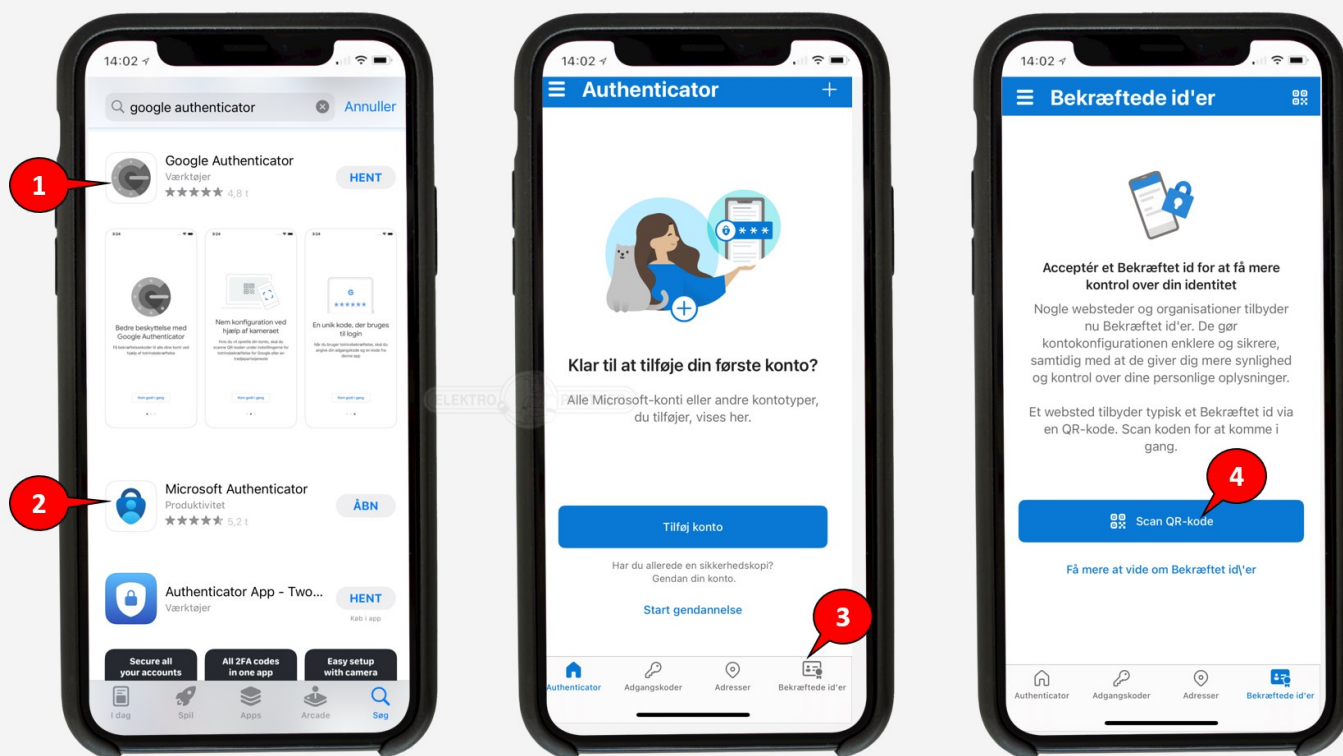
AFHJÆLPNING FORTSAT:

Log ind via 2-faktorgodkendelse på smartphone.

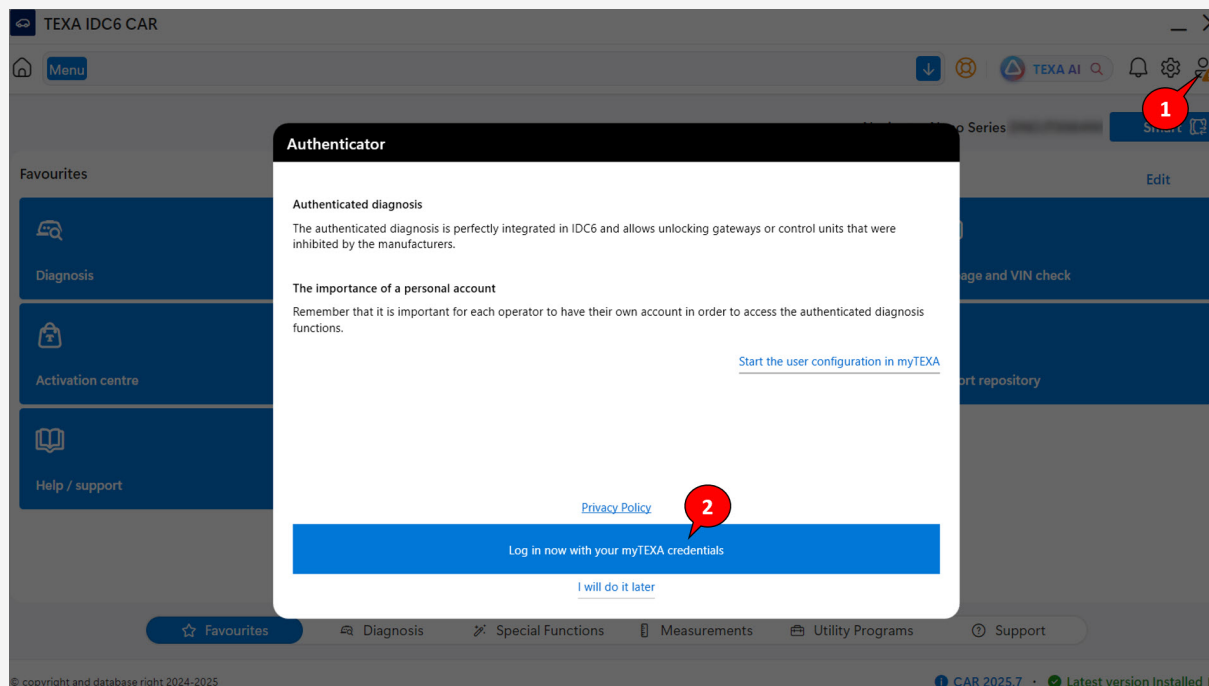
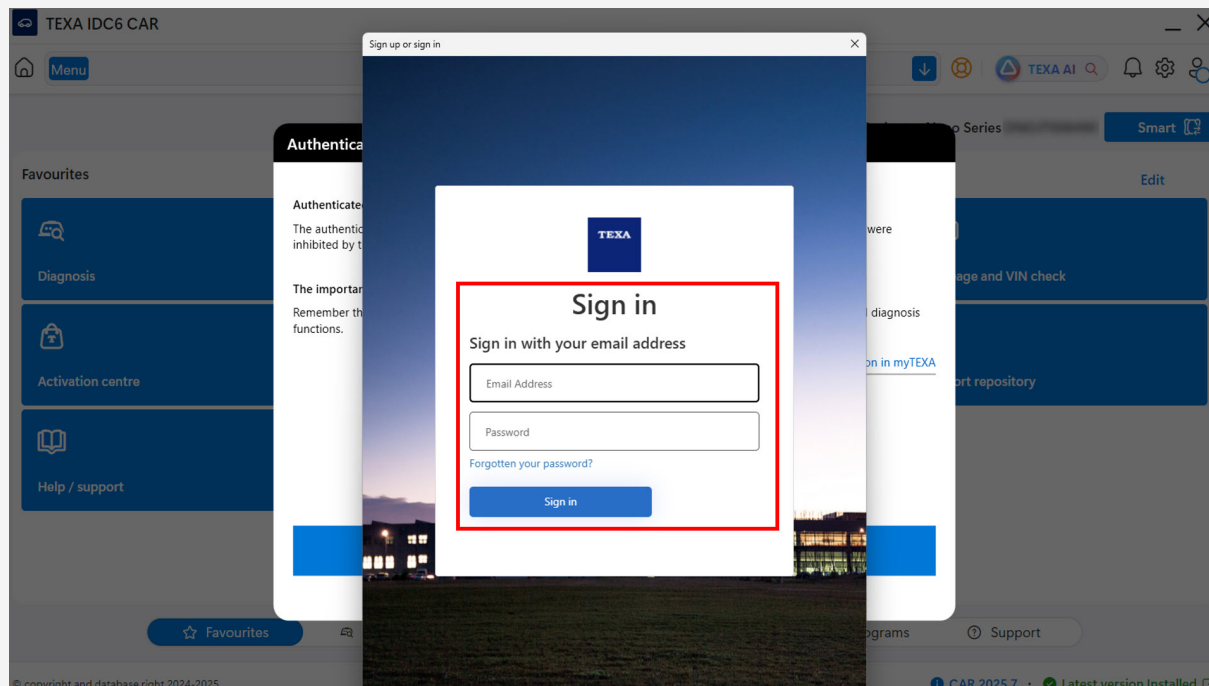
Hvis man ikke allerede har en "Authenticator App" fra enten Google eller Microsoft, så kan de hentes i App-store eller Google-store.

I dette eksempel anvendes Authenticator App fra Microsoft.

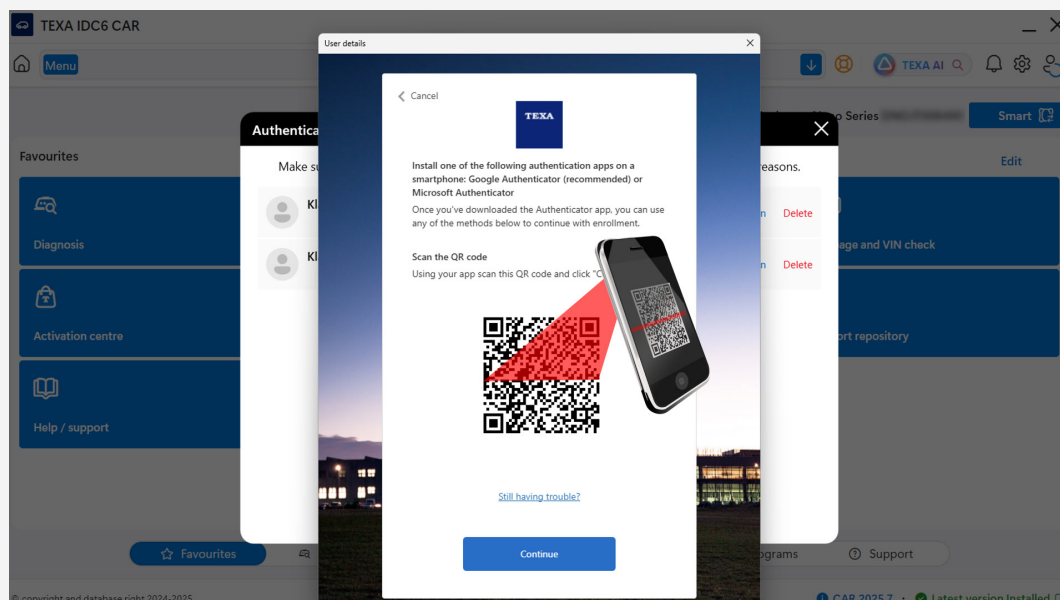
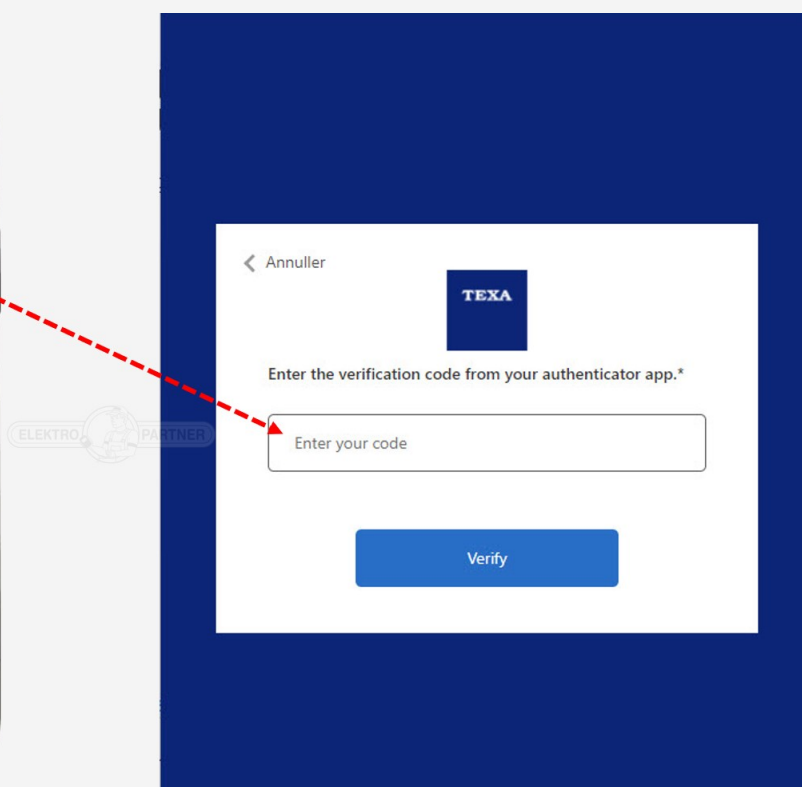
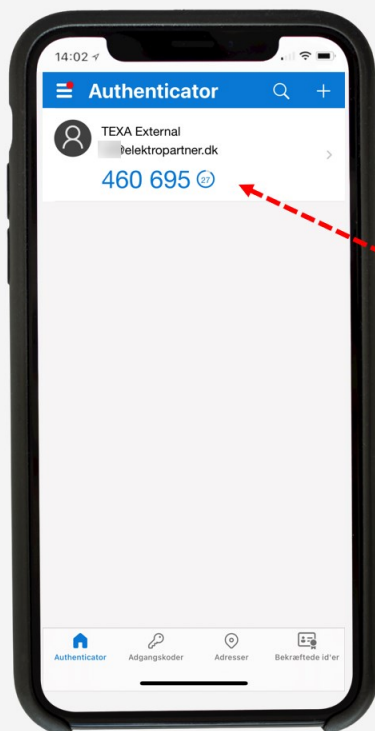
1. Google Authenticator
2. Microsoft Authenticator
3. Når programmet er installeret på Smartphone, skal man vælge bekræftede ID'er
4. Tryk Scan QR-kode



AFHJÆLPNING FORTSAT:

Genstart TEXA diagnostetester.**Tryk på ikonet (person) i højre hjørne (1).****Tryk herefter på det blå felt (2).****Log ind med email og password til myTEXA.**

AFHJÆLPNING FORTSAT:

Der vil herefter komme en QR-kode frem.**QR-koden fra TEXA scannes med Authenticator App.****Authenticator-App vil nu vise en rullende kode, som skifter for hver 30 sekunder. Indtast koden i TEXA og log herefter ind.**

AFHJÆLPNING FORTSAT:

Når du er korrekt logget ind, vil nedenstående ikon vises i højre hjørne.

TEXA IDC6 CAR

Menu

Support

Makers link Passthru

Link Partners

myTEXA portal

Activation cent

iSupport

Help / support

KK

myTEXA account settings

Logout

Favourites

Diagnosis

Special Functions

Measurements

Utility Programs

Support

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CAR 2025.7 • Latest version Installed

