

# ELEKTRO PARTNER BULLETIN

MAKE / MODEL:

**All**

YEAR:

**All**

TYPE:

**All**

SUBJECT / SYMPTOM / TROUBLE CODE:

**TEXA - myTEXA Creation of multiple users to 2-factor login**

SOLUTION:

**Workshop manager:****The workshop manager must log in to the website with his own myTEXA ID and code.**[www.mytexa.com](http://www.mytexa.com)


**myTEXA**

myTEXA is the portal that allows TEXA customers to create a personal profile, enabling them to access all specially dedicated services, even outside the workshop.

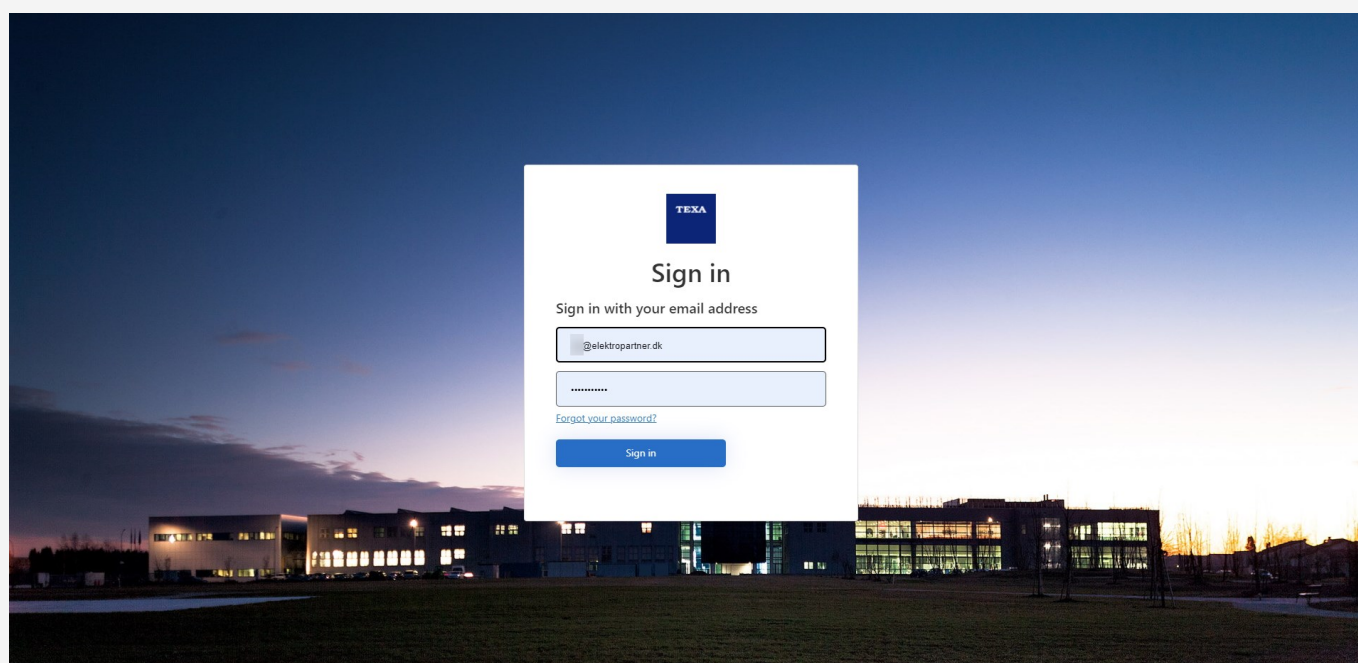
First of all, via a link within this portal, the user can access the dedicated area of DOWNLOAD MANAGER, the new application specifically developed to make procedures for downloading the diagnostic software easier, quicker and even more protected.

Furthermore, it will be possible to subscribe to the newsletter and receive all the latest news, regarding the company, its products and relative updates and upgrades, as well as the TEXAEDU calendar of their courses, and much more.

**Login**

Registering is quick and easy and gives you access to everything that regards the world of "TEXA".

[Privacy](#) [Sign up](#)  
[Retrieve Password](#) [Recover e-mail](#)



**TEXA**

**Sign in**

Sign in with your email address

[Forgot your password?](#)

SOLUTION CONTINUED:

Press "Click here to access" (arrow).

myTEXA

Language Logout

MY EQUIPMENT TEXA APP DOWNLOAD MANAGER PROFILE MANAGEMENT SGW MANAGEMENT

New profile page: here you can edit and confirm your personal data and workshop data! Click here to access.

### PURCHASED EQUIPMENT

Serial number: TNS  
NanoDag for PC  
Activation date: 23/01/2015  
EQUIPMENT DETAIL

Serial number: DN  
NAVIGATOR NANO S  
Activation date: 15/11/2022

Select "Profile management" (arrow).

myTEXA

Language Logout

PROFILE MANAGEMENT WORKSHOP

ektopartner.dk

Profile completion

- ✓ Personal profile
- ✓ Company profile
- ✓ Company profile validation

Change password  
Disassociate user  
MFA reset

### Personal profile

First name  
Last name  
E-mail: ektopartner.dk  
Date of birth

✓ Your identity has been confirmed!

Go to next step

Press:

1. Invite employee
2. Enter the employee's email
3. Press submit

myTEXA

Language Logout

PROFILE MANAGEMENT WORKSHOP

### Employee profiles

+ Invite employee Invitation history Update

| Last name | First name | E-mail | Entry date |
|-----------|------------|--------|------------|
|           |            |        |            |

Invite employee

E-mail: ektopartner.dk

Send Cancel

SOLUTION CONTINUED:

**Employee:**

The employee who needs to have the option of 2-factor authentication will now receive an email with an invitation code.

1. Make a note of the invitation code
2. Press "complete the registration"

TEXA - Invitation code

 noreply@texa.com  
Til



ma 15-05-2023 10:05

ⓘ Hvis der er problemer med visningen af meddelelsen, kan du klikke her for at få vist den i en webbrowser.

[Oversæt meddelelsen til: Dansk](#) | [Oversæt aldrig fra: Engelsk](#) | [Oversættelsesindstillinger](#)

**Complete the registration process to access the TEXA services**

Dear customer, to complete the registration process click on the following link, enter your data and the invitation code indicated below.

[COMPLETE THE REGISTRATION](#) **2**

INVITATION CODE: ABCDEF

Good luck with your work **1**

TEXA

If you did not request to subscribe to the TEXA services, ignore this email.

This message was sent from an electronic mail address that is not verified. Do not respond to the message.



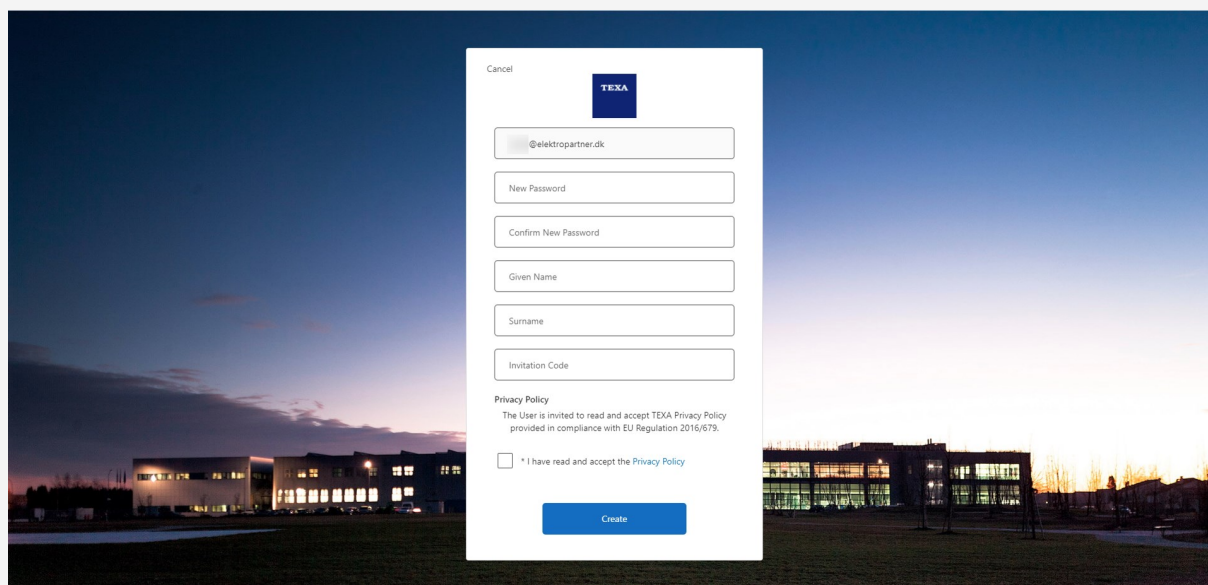
Fill in the form and enter an optional code (must contain capital and small letters as well as 1 special character).

**We recommend to use a code that can easily be remembered, as the same code must be used each time the 2-factor authentication is to be implemented in the future.**

It is also important to enter your full name, as it appears in the document used for validation.

Given name = First name + middle name / Surname = Last name.

Enter the invitation code from the email in the lower space.



Cancel

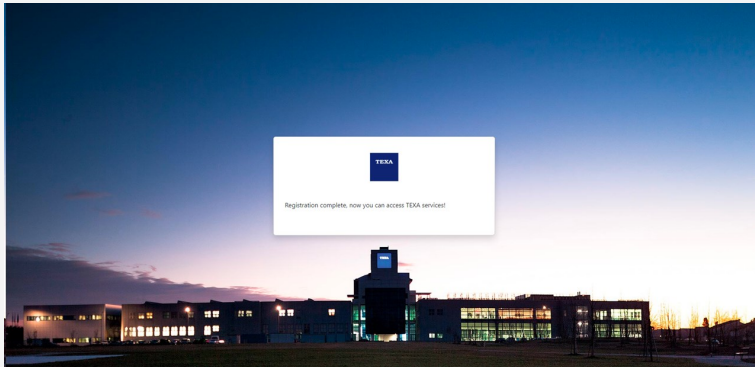


Privacy Policy  
The User is invited to read and accept TEXA Privacy Policy provided in compliance with EU Regulation 2016/679.

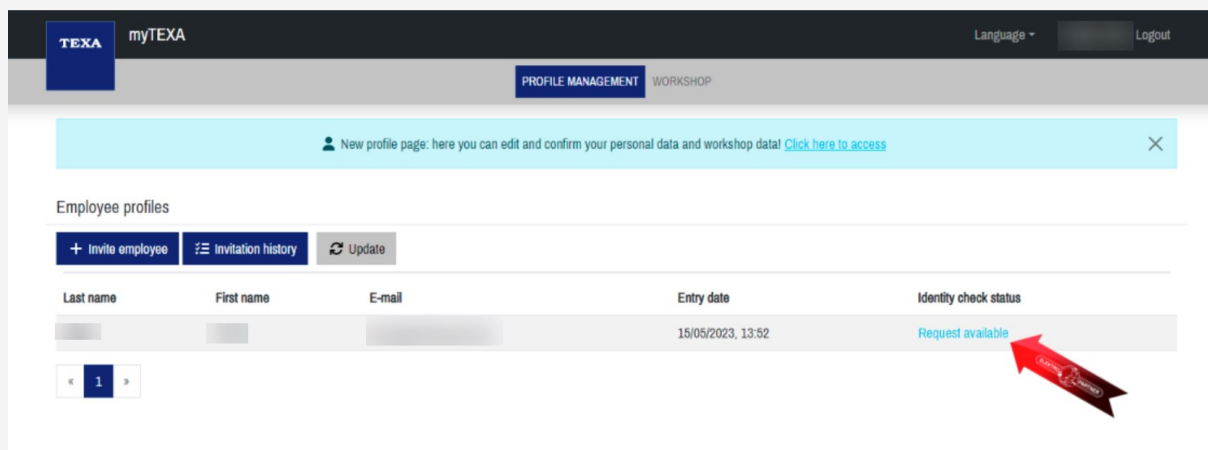
☐ \* I have read and accept the [Privacy Policy](#)

SOLUTION CONTINUED:

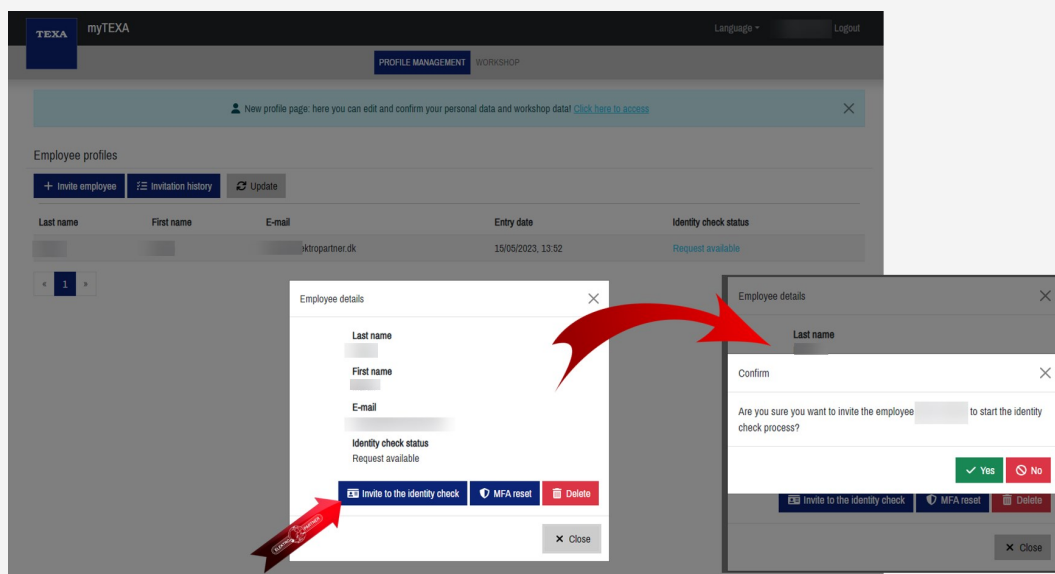
**The registration of an additional user is now complete.**



**The user must now complete a Security clearance/validation.  
The Workshop manager must return to "Profile management".  
Press the below space "Request available".**



**Press "Invite to the identity check".  
Then press Yes.**



## SOLUTION CONTINUED:

The employee should now open his/her email and press the below link:  
Then follow the guide on the website, which includes, among other things, scanning of QR code via smartphone.

The procedure can be seen in bulletin No. 9263 page 3 to 5.

User identification completion

 noreply@texa.com  
Til [redacted] on 06-12-2023 13:05

  Svar  Svar til alle  Videre send  ...

 Hvis der er problemer med visningen af meddelelsen, kan du klikke her for at få vist den i en webbrowser.

### User identification completion

Dear user, click on the following link to complete the identity proofing process.

[COMPLETE THE OPERATION](#)

Good luck with your work!

TEXA

This message was sent from an electronic mail address that is not verified. Do not respond to the message.





Here you can see that the procedure has been marked as complete.

TEXA myTEXA Language ▾ Logout

PROFILE MANAGEMENT WORKSHOP

 New profile page: here you can edit and confirm your personal data and workshop data! [Click here to access](#) ×

Employee profiles

+ Invite employee ≡ Invitation history ↻ Update

| Last name  | First name | E-mail                       | Entry date        | Identity check status |
|------------|------------|------------------------------|-------------------|-----------------------|
| [redacted] | [redacted] | [redacted]@elektropartner.dk | 15/05/2023, 13:52 | Procedure complete    |

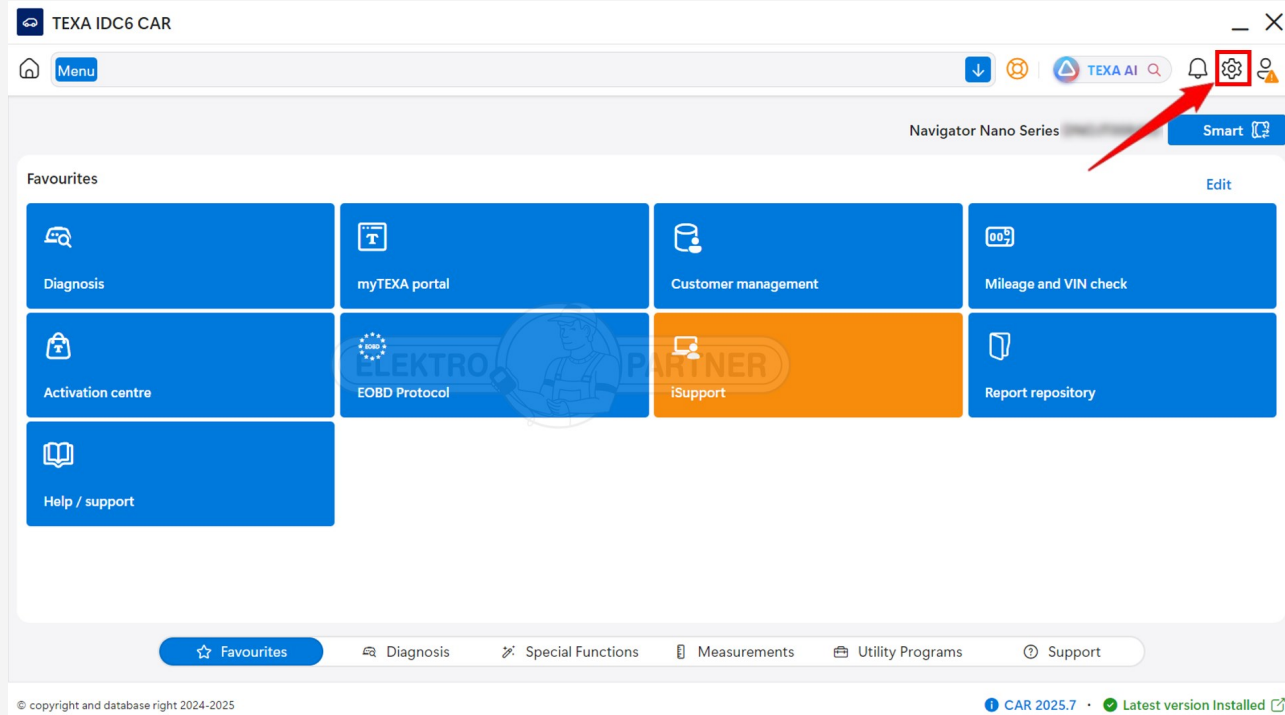
« 1 »



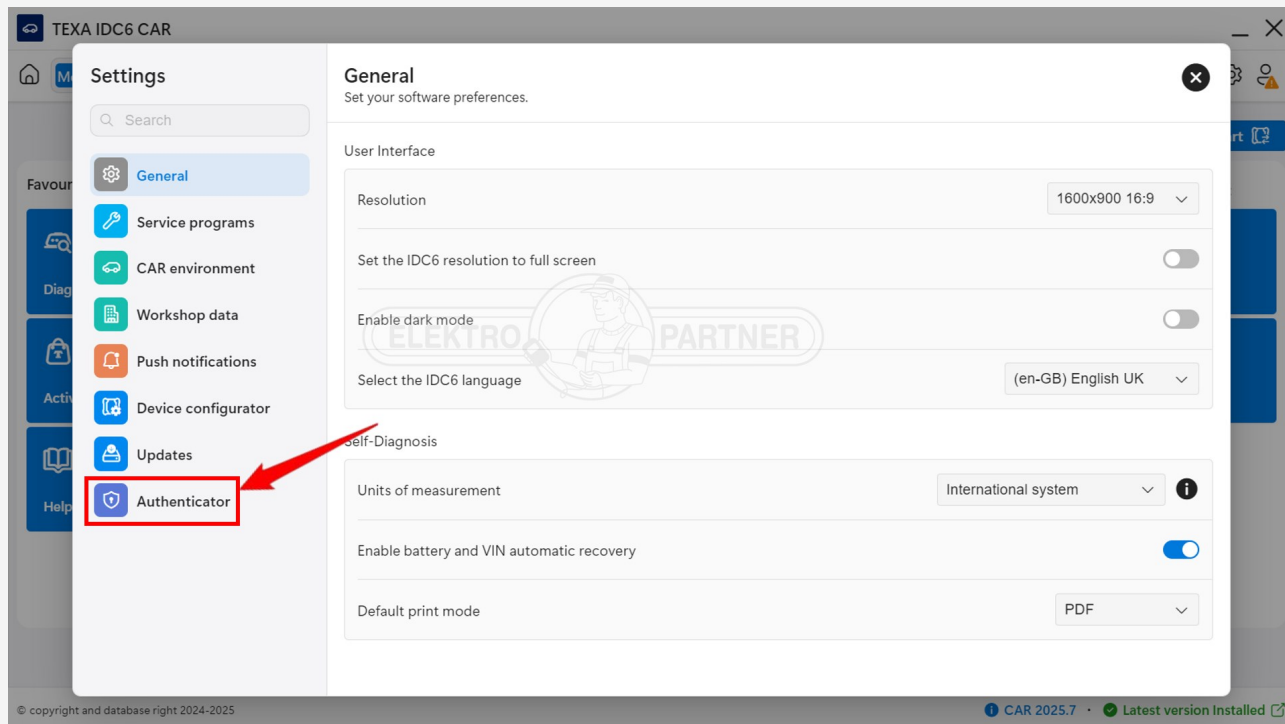
SOLUTION CONTINUED:

**Activation of 2-factor in TEXA:**

- Press settings (toothed wheel at the upper right corner).

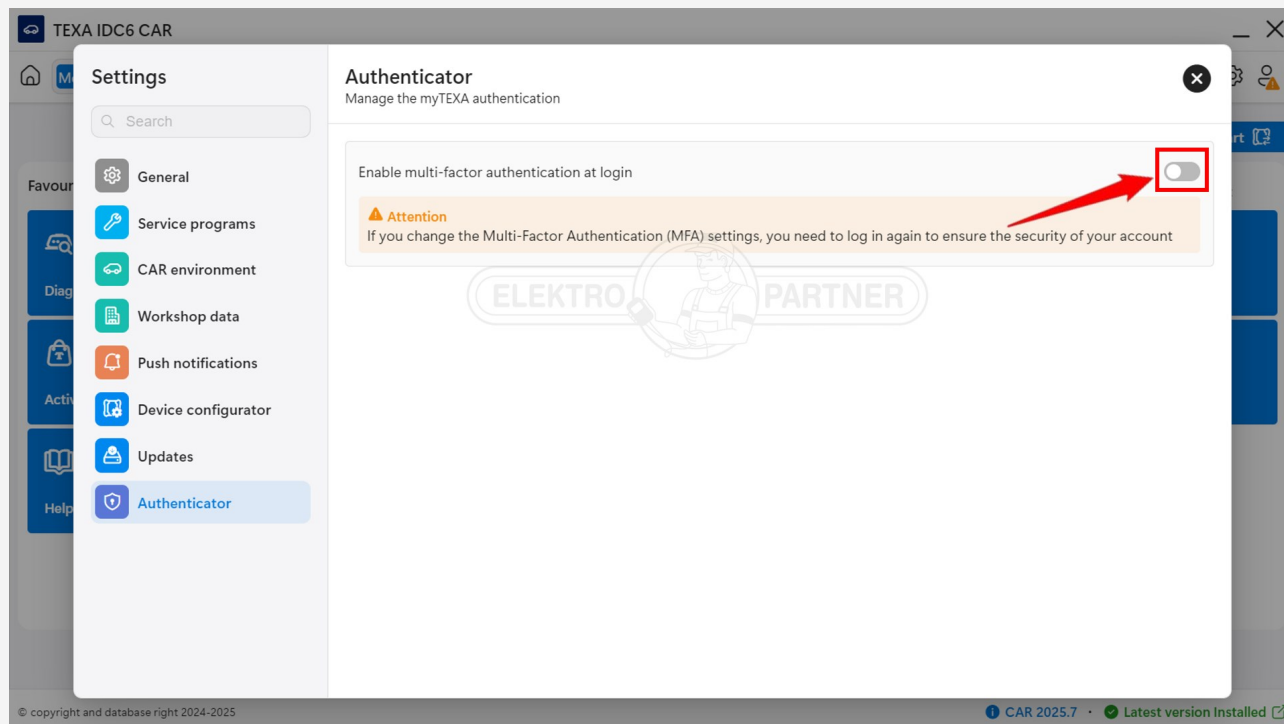


- Press "Authenticator".

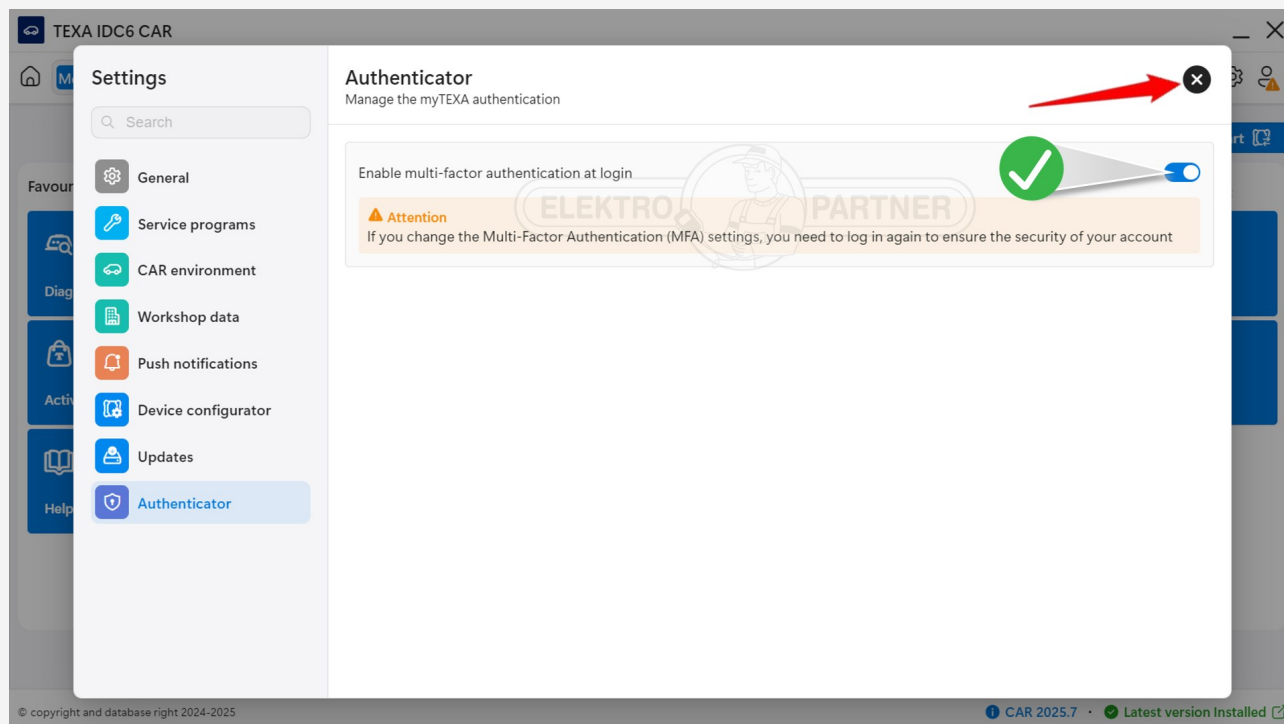


- Activate "Multi-Factor Authentication".

## SOLUTION CONTINUED:



- After activation, close the window by clicking the cross at the upper right corner.

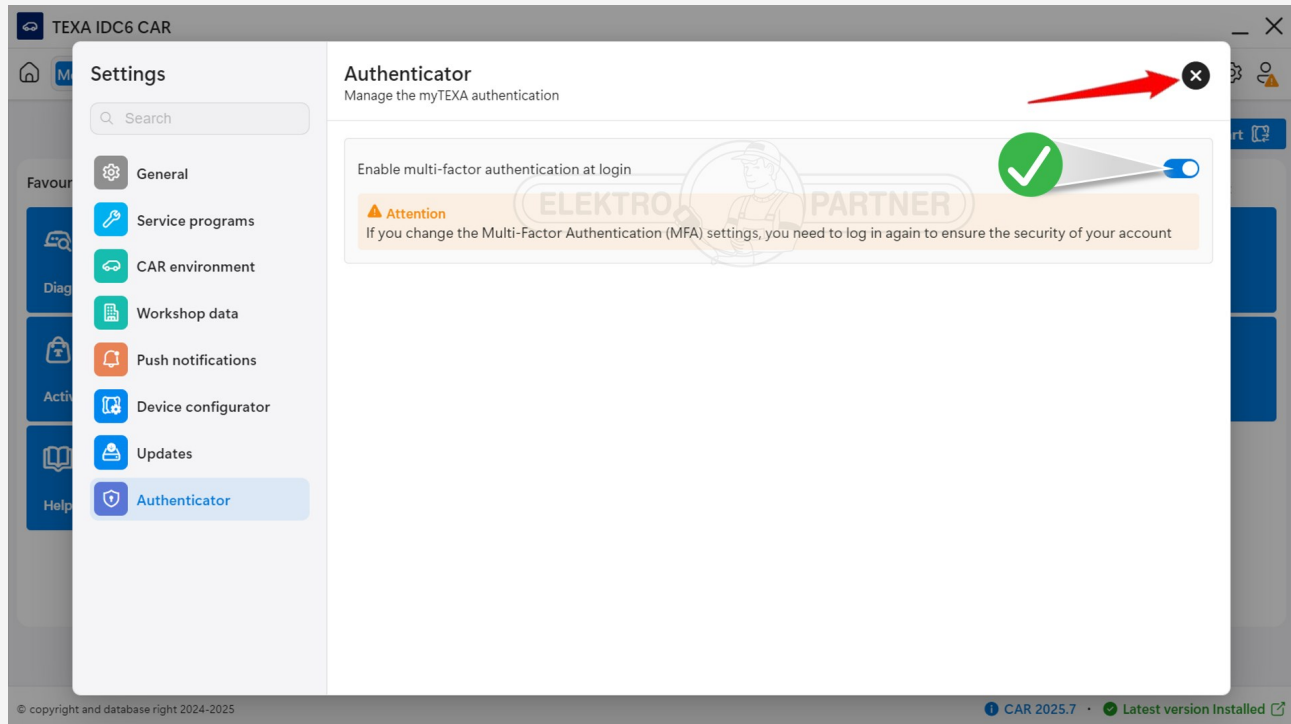


SOLUTION CONTINUED:

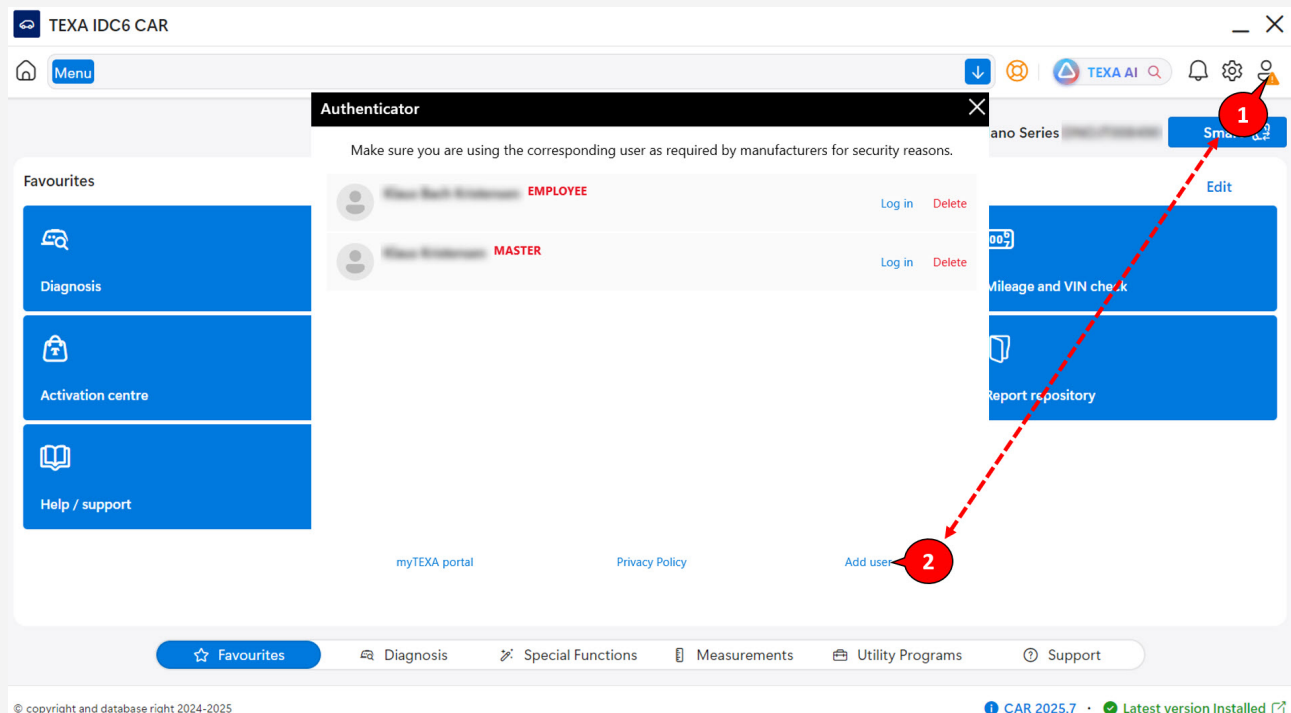
## Employee:

Open TEXA diagnostic tool.

- Tap the person in the right corner
- Log in as a different user



Use email and password to log in.



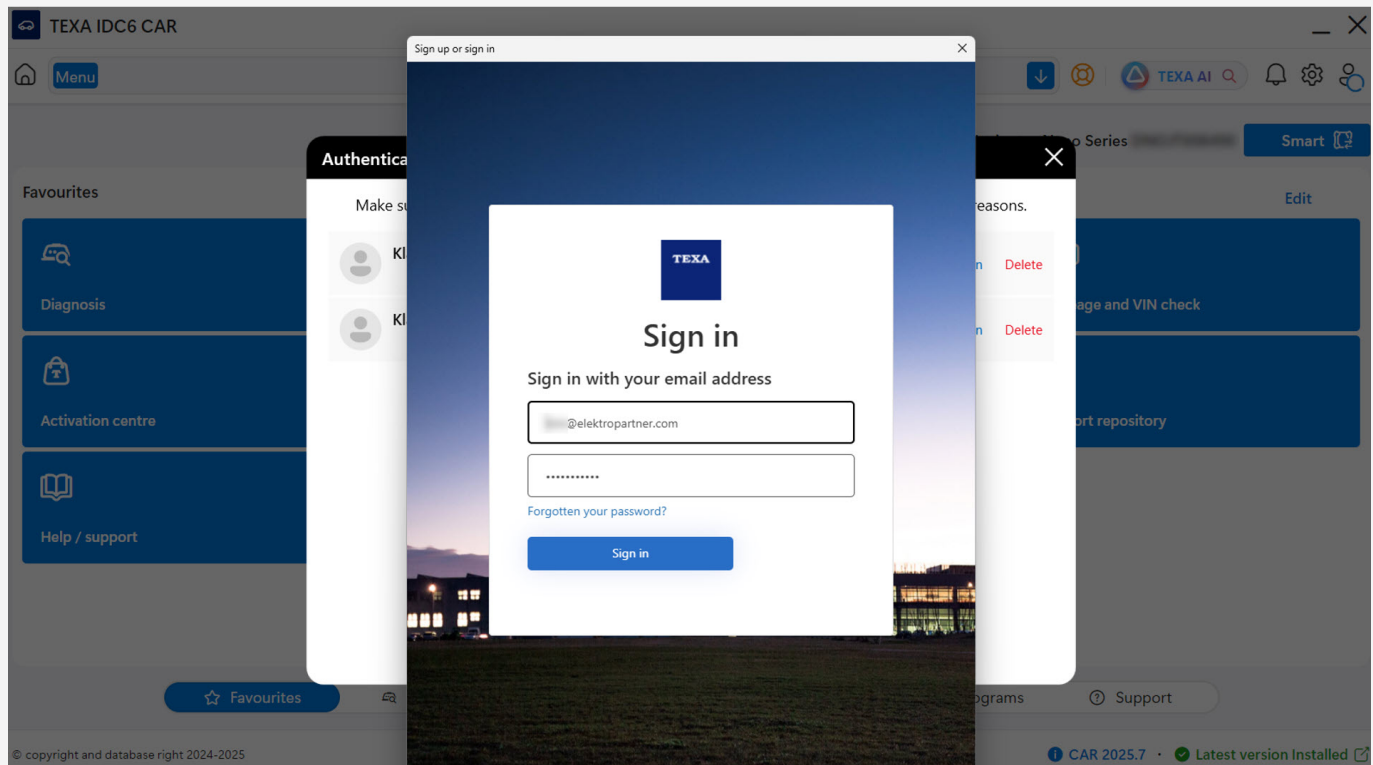
SOLUTION CONTINUED:

## Log in via 2-factor authentication on smartphone.

If you do not already have an "Authenticator App" from either Google or Microsoft, they can be downloaded from the App store or Google store.

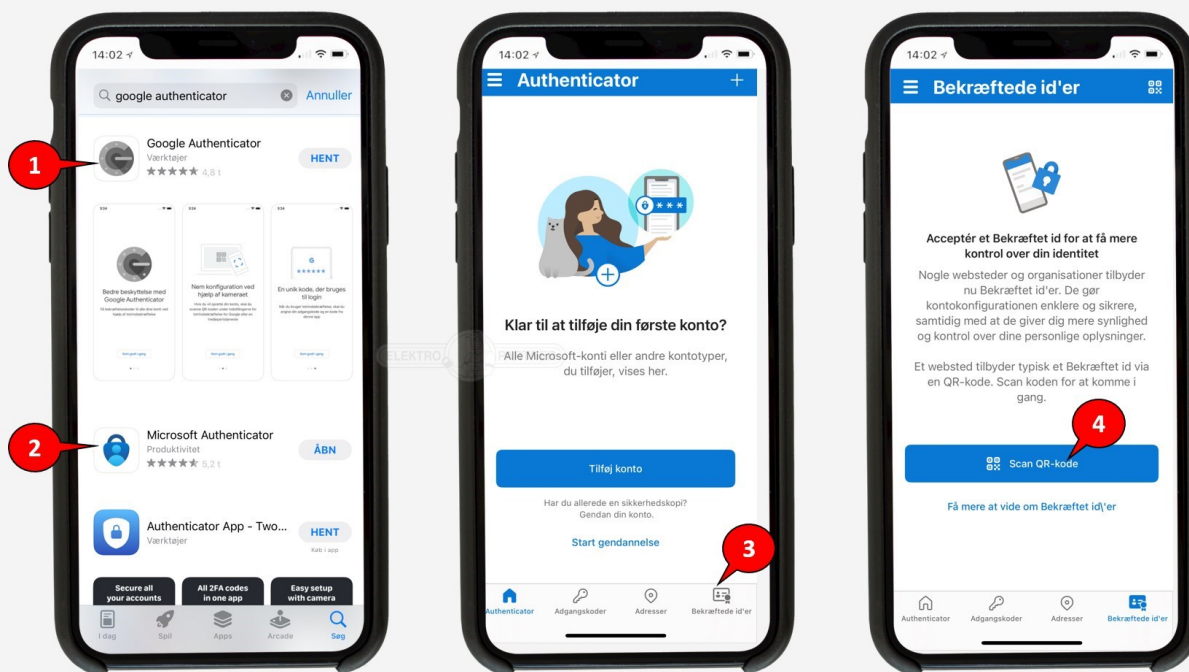
**This example uses the Authenticator App from Microsoft.**

1. Google Authenticator
2. Microsoft Authenticator
3. Once the application is installed on the Smartphone, one must select verified IDs
4. Press Scan QR Code



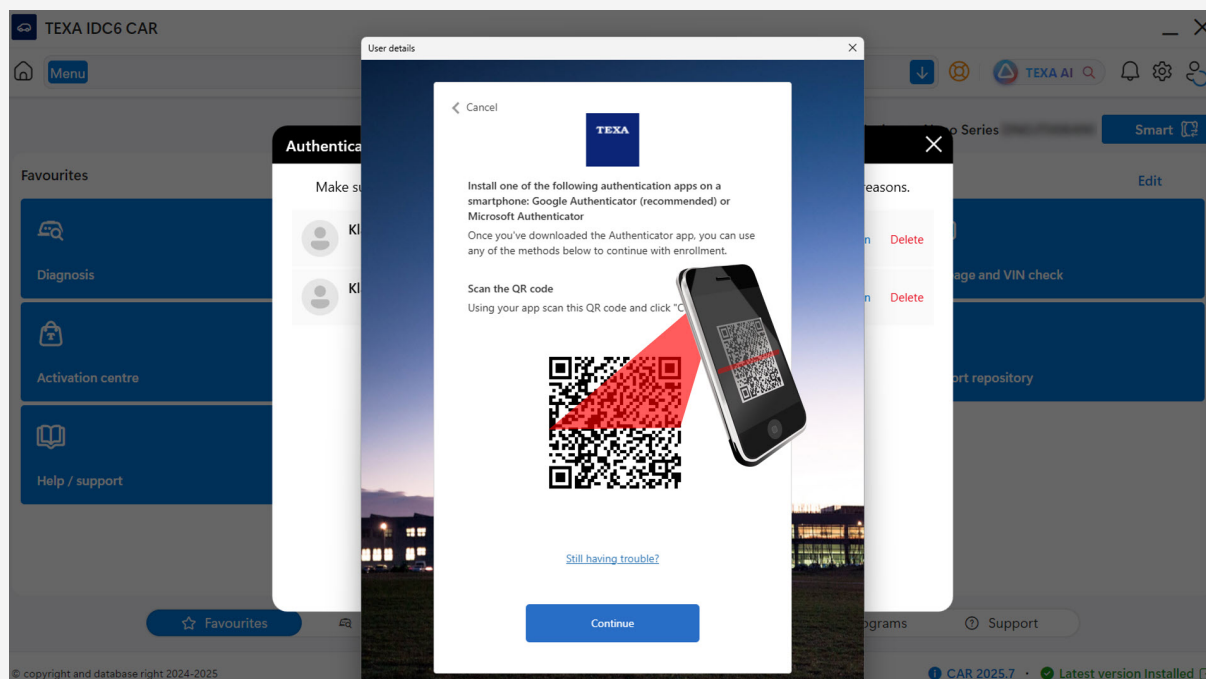
SOLUTION CONTINUED:

The QR code is scanned from TEXA with the Authenticator App.



In future, the procedure below must be completed every time you log in to myTEXA on the TEXA diagnostic tool.

Authenticator App will now show a rolling code that changes every 30 seconds. Enter the code in TEXA and then log in.



SOLUTION CONTINUED:

The below confirms a correct login.

