

MAKE / MODEL:

All

YEAR:

All

TYPE:

All

SUBJECT / SYMPTOM / TROUBLE CODE:

TEXA - myTEXA 2-factor clearance via Authenticator App

SOLUTION:

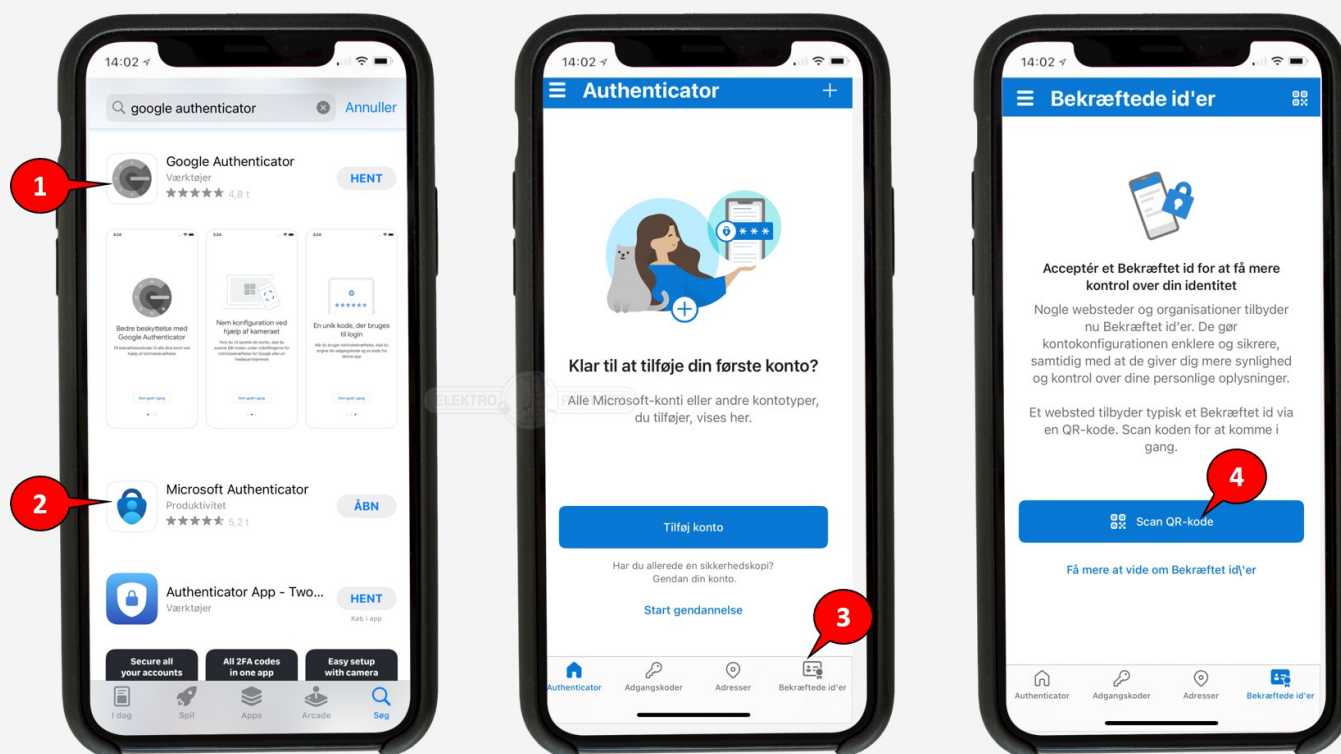
This guide is only relevant after completion of bulletin No. 9263 or No. 9676.

Log in via 2-factor authentication on smartphone.

If you do not already have an "Authenticator App" from either Google or Microsoft, they can be downloaded from the App store or Google store.

This example uses the Authenticator App from Microsoft.

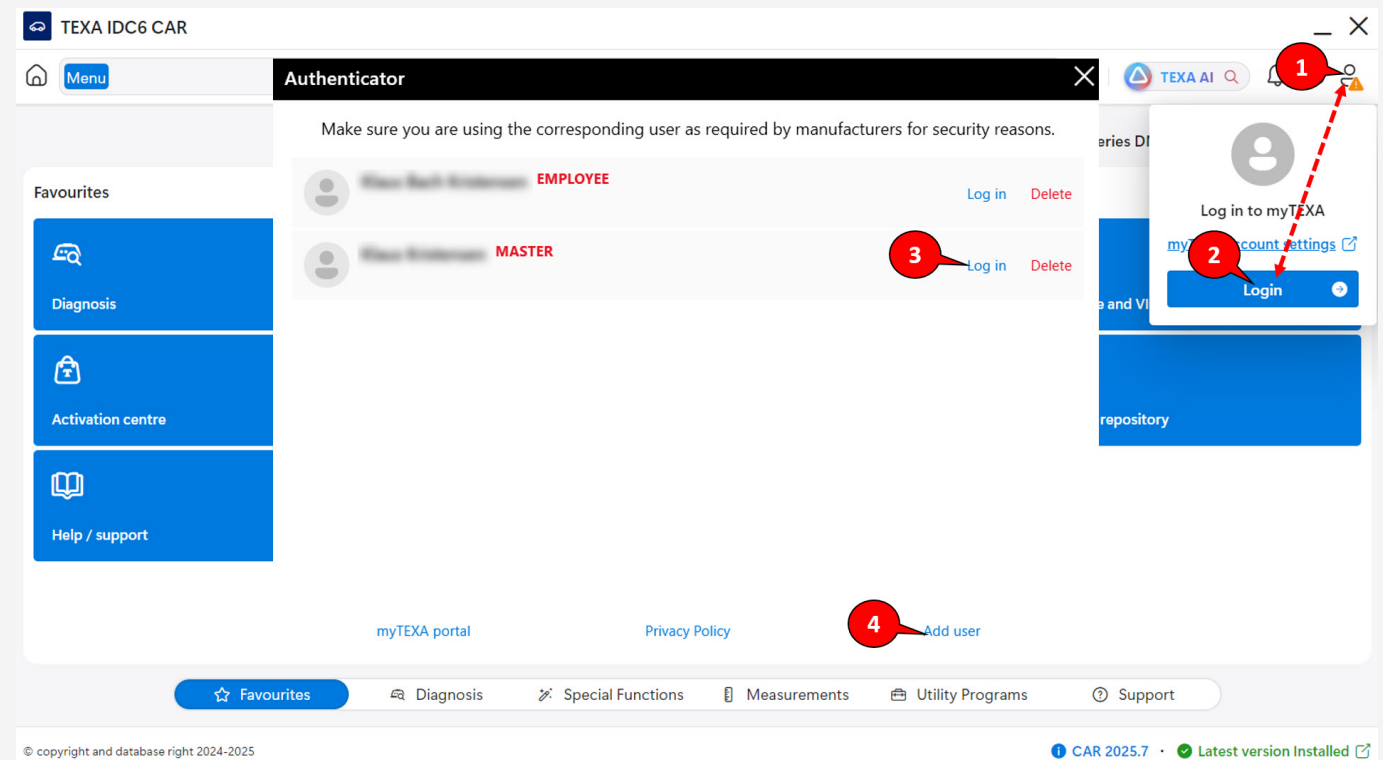
- Google Authenticator
- Microsoft Authenticator
- Once the application is installed on the Smartphone, one must select verified IDs
- Press Scan QR Code



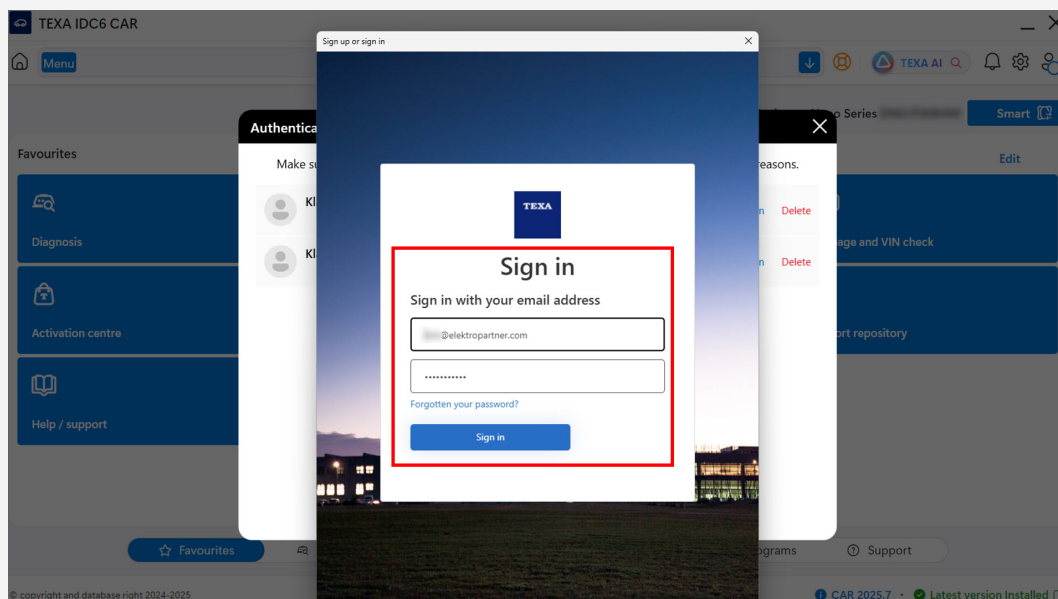
SOLUTION CONTINUED:

In future, the procedure below must be completed every time you log in to myTEXA on the TEXA diagnostic tool.

1. Tap the person in the right corner
2. Press login
3. Press login at existing user
4. Add user



Log in with myTEXA email and password.

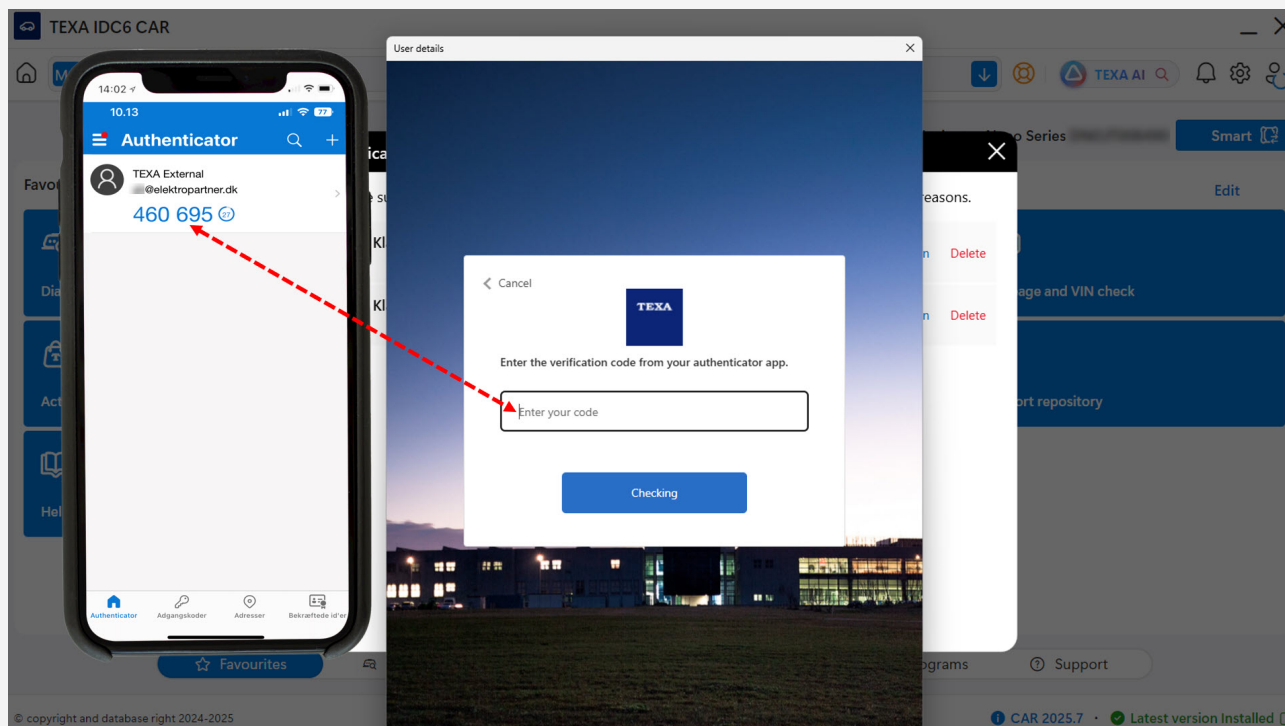


SOLUTION CONTINUED:

Authenticator App now shows a rolling code, which changes every 30 seconds.

Enter the code in TEXA and then log in.

If the below picture does not appear, it is because the 2-factor authentication is not activated. See the guide to activate the 2-factor authenticator on page 6 and 7 in bulletin 9676.



The below shows that login has been performed correctly.

